

PROFESSORS' TEACHING EFFECTIVENESS IN RELATION  
TO SELF-EFFICACY BELIEFS AND PERCEPTIONS OF  
STUDENT RATING MYTHS

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## VITA

Esenc Meric Balam, daughter of Adnan Azmi Balam and Muserref Balam, was born on October 22, 1973, in Mersin, Turkey. She graduated from Mersin Egitim Vakfi Ozel Toros Lisesi in 1991. She attended Middle East Technical University in Ankara, Turkey and graduated with a Bachelor of Arts degree in Foreign Language Education in May 1996. She earned the degree of Master of Education in Instructional Technology from Georgia College and State University in May 2002.

DISSERTATION ABSTRACT

PROFESSORS' TEACHING EFFECTIVENESS IN RELATION  
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One of the purposes of the current study was to develop an instrument capturing different dimensions of college professor's sense of efficacy so as to investigate the relation between professors' efficacy beliefs and professors' teaching effectiveness. The differences between students' and professors' perceptions of student rating myths as well between female and male students; and professor characteristics as predictors of teacher self-efficacy

and overall effectiveness were also examined.

Participants of the study were a total of 968 students, 97 graduate and 871 undergraduate; and 34 faculty members, 9 graduate teaching assistants (GTA), 3 full professors, 11 associate professors, 8 assistant professors, 3 instructors, in a southeastern university. All the students completed the survey, Student Evaluation of Educational Quality (SEEQ) (Marsh, 1982) to provide a measure of their professors' teaching effectiveness. Faculty, on the other hand, completed the survey, Teacher Appraisal Inventory (TAI). Both students and faculty completed a section consisting of 16 student rating myths.

Statistically significant relation was found between professor self-efficacy in enthusiasm, breadth and teaching effectiveness regarding enthusiasm and breadth, respectively. It was reported that the academic rank of the professor has a major influence on professors' overall efficacy beliefs in teaching as well as students' learning, class organization, rapport, exam/evaluation, and assignment. That is, the greater the rank, the higher the efficacy beliefs in these domains. The statistical analyses indicated statistically significant differences between professors' and students' perceptions of student rating myths as well as between male and female students' perceptions. Full professors, female professors tended to receive higher ratings than their counterparts, and compared to undergraduate students, postgraduate students gave higher ratings to professors. Also, expected grade had an effect on student ratings of professors' teaching effectiveness.

Discussion and recommendations for further research are provided.

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## I. INTRODUCTION

### Introduction

One of the most common concepts that comprise debates in teaching literature has revolved around the definition of effective teaching and the measures that capture it. Researchers have argued over how it is and should be defined in addition to the most efficient methods to measure how effective teachers are in terms of instruction both in K-12 and higher education settings. Existing literature has defined effective teaching as “all the instructor behaviors that help students learn” (Cashin, 1989, p.4); “teaching that fosters student learning” (Wankat, 2002, p.4); and various other ways. Despite the fact that effective teaching has never possessed a sole definition, numerous assessment procedures have been introduced by the researchers so as to measure the quality of teaching in educational settings such as classroom observation, student learning and achievement, peer evaluation, and student ratings. With the advent of a comprehensive instrument named Student Evaluation of Educational Quality (SEEQ), Marsh (1982) drew research focus on the multidimensional nature of teaching while trying to establish some sound ground for the definition of teaching effectiveness. This instrument (SEEQ) was designed to gather student feedback (ratings) of teaching effectiveness in nine different dimensions: value of learning,

enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, grading, and assignments. Fortunately, the instrument yielded reliable and valid scores and seemed promising to clarify the muddy water of measuring teaching effectiveness. It has offered a wide spectrum of teaching.

While the nature of higher education lends itself to relying on student ratings to get a measure of this construct, researchers have debated on the validity and reliability of these ratings and attempted to provide evidence for either case. Some researchers and many faculty members regarded student ratings as nothing more than a matter of whether the professor gives good grades or not, or whether the professor is easy or popular, creating a potential threat for validity. Based on this controversy, myths about student ratings have emerged, questioning factors such as gender, expected grades, time of class, and the like, on whether they have influence on how the professors are evaluated above and beyond their teaching (see Basow & Silberg, 1987; Basow, 1995; Adamson, O'kane, & Shevlin, 2005; and Safer, Farmer, Segalla, & Elhoubi, 2005).

Besides student ratings, peer review, classroom observation, self-assessment, and student learning and achievement have been utilized to get a sense of effective instruction. In K-12 settings, teacher self-efficacy has gained a reputation as a factor related to effective teaching. Teacher self-efficacy has been defined variously. To begin with, it is “the extent to which the teacher believes he or she has the capacity to affect student performance” (Berman, McLaughlin, Bass, Pauly, & Zellman, 1977, p.137). Some researchers defined teacher efficacy as “teachers’ belief or conviction

that they can influence how well students learn, even those who may be difficult or unmotivated” (Guskey & Passaro, 1994, p.628). This supposedly-powerful construct was documented as an attribute of teaching effectiveness by research studies (See Henson, Kogan,& Vacha-Haase, 2001), and its association with student achievement was supported by assorted research studies (Ross, 1992; Gibson & Dembo, 1984). In addition, it has been documented that teacher self-efficacy correlates with teacher behaviors such as classroom management, rapport with their students, and monitoring students’ on-task behavior (e. g. Ashton & Others, 1983); special education referrals (Brownell & Pajares, 1999); classroom management (Chambers, 2001); students’ self-efficacy beliefs (Tschannen-Moran & Hoy, 2001); and commitment to teaching (Coladarci, 1992). Surveys to measure teacher self-efficacy, however, have been primarily limited to K-12 teaching settings. Judging by the findings research studies have generated, teacher self-efficacy calls for being discovered in higher education settings as an alternative method to allow us to learn more about effective college teaching.

### Statement of Purpose

The purpose of this study is threefold: (1) to develop an instrument that measures university and college professors’ self-efficacy in teaching, which would demonstrate statistically and practically appropriate dimensions, validity, and reliability; (2) to shed light on students’ and professors’ perceptions towards student ratings and the myths related to them, and (3) to investigate professor characteristics



as predictors of teacher self-efficacy and overall effectiveness. It is also the researcher's intention to further use the information for making suggestions towards improvement of teaching assessment methods.

The following research objectives and questions were addressed in the areas of validity and reliability in developing a perceived teaching efficacy instrument.

### Research Questions

The following questions will be investigated:

1. Does professor's self-efficacy predict their teaching effectiveness?
2. Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) predict professors' self-efficacy?
3. Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) influence student ratings of teaching effectiveness?
4. Are there statistically significant differences between students' and professors' perceptions on student rating myths?
5. Do student gender, grade point average (GPA), and academic year (e.g. freshman, senior) predict an overall student rating myth?
6. Is there a statistically significant relationship between student and course characteristics and student ratings?

### Significance of the Study

If relationships do exist between professor self-efficacy and teaching

effectiveness, then sense of teacher efficacy could be used as one of the measures of teaching effectiveness. While the higher education settings could still continue implementing student rating instruments, using complementary methods to capture factors related to teaching effectiveness might help clarify the issues with regard to how reliable and valid the student ratings are used. Moreover, strategies to improve perceived sense of efficacy in teaching could be developed to help professors improve their teaching practices. In addition, if students and/or professors agree with the student ratings myths, then research focusing on those specific myths could be offered to further examine the underlying reasons behind the attitudes and the beliefs.

#### Limitations of the Study

- 1- Since the research was conducted using a non-experimental design, neither random assignment nor sampling took place. Therefore, caution should be taken while making generalizations to the population.
- 2- The professor self-efficacy instrument named as teaching appraisal inventory (TAI) is a self-report measure. There is always a possibility that individuals underestimate or overestimate their abilities.
- 3- Marsh (1984) states “University faculty have little or no formal training in teaching, yet find themselves in a position where their salary or even their job may depend on their classroom teaching skills. Any procedure used to evaluate teaching effectiveness would prove to be threatening and highly criticized” (p. 749). As such, not many faculty members were willing to share how effectively they teach as

measured by student ratings, so the participation in this research was limited.

### Assumptions

1- An assumption was made that both the students and the professors completed the surveys as accurately and honestly as possible.

2- An assumption was made that while responding to the survey questions regarding teacher efficacy, the professors focused on their teaching the relevant class, from which their students were recruited.

### Definitions of Terms

Terms that are used in the study are defined as follows:

1- Teaching effectiveness is defined as “teaching that fosters student learning” (Wankat, 2002, p.4). It is regarded as a multidimensional construct suggested by Marsh (1982) with the dimensions of learning/value, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, exams/grading, and assignments.

2- Teacher efficacy is defined as “the teacher’s belief in his or her capability to organize and execute courses of action required to successfully accomplish a specific teaching task in a particular context” (Tschannen-Moran et al., 1998, p.233). Due to the fact that this research employs professors in higher education rather than K-12 teachers, the phrase professor self-efficacy was used instead of teacher self-efficacy beliefs. In concert with the multidimensionality of the construct it was built on, the

professor self-efficacy was expected to yield several factors as well as an overall scale.

3- Participant was used for those who completed the surveys of interest.

4- College professor refers to professors who earned their doctorate degree and who teach either undergraduate or graduate level classes. In this study, it also includes graduate teaching assistants and instructors.

5- Graduate Teaching Assistant (GTA) refers to doctoral students who are teaching an undergraduate level class on their own.

6- Pedagogical training refers to any educational training or experience received with the aim to improve instruction.

7- Undergraduate students are those enrolled in an undergraduate level course.

8- Graduate students are those enrolled in a graduate level course.

### Organizational Overview

This research was organized into five chapters. Chapter I describes the content of the research study in terms of introduction, statement of purpose, research questions and hypotheses, significance of the study, limitations, assumptions, definitions, and the overall organization.

Relevant literature on teaching effectiveness and teacher self-efficacy, which provide the foundation to the research study, is presented in Chapter II.

Chapter III encompasses the research design, which includes survey instrument, methodology, sampling, and the statistical analyses conducted.

The results of the statistical analyses that shed light upon the research questions are discussed in Chapter IV.

Finally, Chapter V captures discussions related to the research study and provides implications, recommendations, and suggestions for further research in this area.

## II. LITERATURE REVIEW

### Teaching Effectiveness in Higher Education

Most higher education institutions pursue a mission of teaching, research and extension, and service, while their major focus varies according to the nature of the higher education institution. To illustrate, in liberal arts colleges, teaching undergraduates constitutes the main interest, whereas at research universities, research and publications are the major expectations (Boyer, 1990). In comprehensive universities, on the other hand, the focus of interest is equated between teaching and research, different than most graduate institutions. Hence, depending on the individual school, the balance might change from more focus on teaching than research or vice versa.

Despite the fact that the performance in each of these domains contributes to the decision to be made with regard to tenure, promotion, and salary increases, controversy still exists among faculty in terms of whether research or teaching should be granted more time, effort, and value.

In *Scholarship Reconsidered* (1990), Boyer called for moving beyond this old teaching versus research controversy and suggested redefining it in broader terms, within the full scope of academic work (p.16). Boyer stated that scholarship

encompasses not only conducting research, but also making connections between theory and practice as well as communicating knowledge effectively to students. Accordingly, Boyer defined the work of the professoriate in four dimensions: the scholarship of discovery, the scholarship of integration, the scholarship of application, and the scholarship of teaching. Through depicting a fuller picture of scholarly performance, Boyer laid emphasis on both teaching and service in higher education institutions in addition to research asserting “to bring teaching and research into better balance, we urge the nation’s ranking universities to extend special status and salary incentives to those professors who devote most of their time to teaching and are particularly effective in the classroom” (p.58).

Even though Boyer (1990) recommended that research and teaching should have a better balance and that teaching should be viewed as a core requirement in higher education institutions, inadequate assessments of teaching quality still leaves room for further discussion and resolution. In addition to arguing on the validity and reliability of scores obtained from various measures of teaching effectiveness, researchers demonstrate different perspectives with regard to the definition of teaching effectiveness while sometimes finding criteria on similar ground.

Literature encompasses numerous definitions and criteria regarding effective teaching and effective teachers; nevertheless, a single definition has not been firmly established on what teaching effectiveness means. Brophy (1986) stated that teaching effectiveness is mostly defined with regard to fostering students’ affective and personal development as well as curriculum mastery. In terms of the components of

effective teaching, Brophy underscored time management, active teaching through discussions, follow-up assignments, and effective classroom management skills as major components of teaching effectiveness. According to Cashin (1989) “all the instructor behaviors that help students learn” constitute effective teaching (p. 4), and college teaching encompasses several areas as follows: subject matter mastery, curriculum development, course design, delivery of instruction, assessment of instruction, availability to students, and administrative requirements, and as a matter of course, these aspects should be addressed while assessing teaching effectiveness.

In 1987, Sherman, Armistead, Fowler, Barksdale, & Reif investigated literature on college teaching to generate a conception of teaching excellence in higher education and found that the most common five characteristics related to effective teaching are “enthusiasm, clarity, preparation/organization, stimulation, and love of knowledge” (p. 67). In this research (Sherman et al., 1987), it was concluded that experience might be a crucial ingredient for excellence in teaching provided that it is supplemented with the aforementioned features. Sherman et al. (1987) argued “experience appears to contribute gradually to more sophisticated and effective ways to manifest the five characteristics of excellence” (p.71).

In 1982, Marsh introduced The Student Evaluation of Education Quality (SEEQ), which not only indicated criteria of teaching effectiveness, but also lent support to the multidimensionality (see Marsh, 1984, 1991) of this construct. According to Marsh, teaching effectiveness consists of nine dimensions: learning/value, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload,



exams/grading, and assignments. The factor analyses of responses provided to the items supported the factor structure of the construct and demonstrated the distinct components of teaching effectiveness and the measure (Marsh, 1982, 1991).

With regard to the multidimensionality of teaching effectiveness, Marsh (1984) asserted the following:

The debate about which specific components of teaching effectiveness can and should be measured has not been resolved, though there seems to be consistency in those that are measured by the most carefully designed surveys. Students' evaluations cannot be adequately understood if this multidimensionality is ignored. (p. 716)

Another perspective was added by Wankat (2002) with his definition of effective teaching as “teaching that fosters student learning” (p.4). Wankat argued that “efficiency without effectiveness such as efficiently teaching a class in which students do not learn- is hollow. Effectiveness without efficiency means the profession and often the students waste time” (p. 4). In his argument, Wankat emphasized the codependence of efficiency and effectiveness in good teaching. In another study, Hativa, Barak, and Simhi (2001) depicted effective and exemplary teachers with a synthesis of previous research as the following:

Exemplary teachers are highly organized, plan their lessons carefully, set unambiguous goals, and have high expectations of their students. They give students regular feedback regarding their progress in the course, make specific remediation recommendations, and assume a major responsibility for student outcomes. (p.701)

Consistent with the aforementioned definitions of teaching effectiveness, Hativa et al. (2001) emphasized clarity, organization, stimulating students' interest, engaging and motivating students, enthusiasm, establishing rapport with students, and maintaining positive classroom environment as effective practices of teaching.

Young and Shaw (1999) conducted a study consisting of 912 college students of both undergraduate and graduate levels of 152 different areas to investigate multiple dimensions of teaching effectiveness. Their results revealed that “value of interest, motivating students to do their best, comfortable learning atmosphere, course organization, effective communication, concern for student learning, and genuine respect for students were highly related to the criterion of teacher effectiveness” (p.682). The most significant finding of this research was that the value of the course for the university students was regarded as the most important predictor of teacher effectiveness.

Similarly, upon examining pre-service teachers' perceptions of effective teachers, Minor, Onwuegbuzie, Witcher, and James (2002) proposed seven characteristics such as being student-centered, competent, enthusiastic about teaching, ethical, knowledgeable on the subject matter, professional, and effective in terms of classroom and behavior management, which reflect effectiveness in teaching.

Witcher, Onwuegbuzie, Collins, Filer, Wiedmaier, and Moore (2003) conducted research on college students consisting of both undergraduate and graduate levels, to examine the characteristics of effective college teaching. According to the analysis, students considered nine characteristics such as being student-centered,

knowledgeable about subject matter, professional, enthusiastic about teaching, effective at communication, accessible, competent at instruction, fair and respectful, and provider of adequate performance feedback.

A similar analysis was performed by Fiedler, Balam, Edwards, Dyer, Wang, & Ross (2004) on college students' perceptions of effective teaching in college, which comprised of business, education, and engineering students of all academic levels with the exception of graduate level. The study yielded similar characteristics of effective teaching as the other studies suggested. The themes that emerged from this relevant research are availability and accessibility during office hours and through emails; organization in terms of course objectives and the course content; methodology such as incorporating classroom discussions, encouraging questions from students, and using examples; rapport and enthusiasm; and learning that promotes a challenging and stimulating context.

For a summary of definitions of teaching effectiveness and criteria indicated by various researchers, see Table 1.

Table 1

Definitions and Criteria of Teaching Effectiveness

Researcher, Date	Definition/Criteria
Sherman et al., 1987	Enthusiasm, clarity, preparation, organization, stimulating, and love of knowledge
Cashin, 1989	All the instructor behaviors that help students learn, the components of which include subject matter mastery, curriculum development, course design, delivery of instruction, assessment of instruction, availability to students, and administrative requirements
Brophy, 1986	Time management, active teaching through discussions, follow-up assignments, and effective classroom management skills
Marsh, 1982	Value of learning, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, grading, and assignments
Minor et al., 2002	Student-centered, competent, enthusiastic about teaching, knowledgeable on the subject matter, professional, and effective in terms of classroom and behavior management

Table 1(*continued*)

Definitions and Criteria of Teaching Effectiveness

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Researcher, Date	Definition/Criteria
Hativa et al., 2001	Clarity, organization, stimulating students' interest, engaging and motivating students, enthusiasm, establishing rapport with students, and maintaining positive classroom environment
Young & Shaw, 1999	Value of interest, motivating students to do their best, course organization, effective communication, concern for student learning, and genuine respect for students
Witcher et al., 2003	Student-centered, knowledgeable about subject matter, professional, enthusiastic about teaching, effective at communication, accessible, competent at instruction, fair, respectful, and providing adequate feedback enthusiasm, and learning that promotes a challenging and stimulating context
Wankat, 2002	Teaching that fosters student learning

---

Table 1(*continued*)

Definitions and Criteria of Teaching Effectiveness

Researcher, Date	Definition/Criteria
Fiedler et al., 2004	Availability and accessibility during office hours and through emails, organization in terms of course objectives and the course content, methodology such as incorporating classroom discussions, encouraging questions from students, and using examples, rapport and

The never-ending controversy in teaching effectiveness does not only dwell on the definitions or the criteria of this construct, but also on how to assess it. Judging by the failure to agree on a single definition, it seems plausible that researchers cannot even agree on how to assess teaching effectiveness most effectively. Do student ratings produce reliable and valid outcomes, or are they nothing more than a popularity contest as some researchers claim? Can we rely on our colleagues' judgment of how effectively we teach, or does our relationship with them determine it regardless of our teaching? Are there any other assessment techniques that are ignored or not yet been implemented? The following section will detail various assessment methods used in teaching effectiveness.

## Assessing Teaching Effectiveness

There is no single source to indicate teaching effectiveness (Marsh, 1984, 1991; Marsh & Roche, 1987; Cashin, 1988, 1995), nor is there a single indicator of effective teaching (Marsh & Roche, 1997). Greenwald and Gillmore (1997) claim that there is no readily available alternative method of evaluating instruction and state “although expert appraisals and standardized achievement tests might provide more valid assessments, regrettably both of those alternatives greatly exceed student ratings in cost” (p.1215).

The current practices for measuring teaching effectiveness in K-12 and higher education consist of student ratings, self-assessment, peer review, external observation, and student learning as measured by standardized examinations. Researchers list various sources for assessing teacher performance and effectiveness such as current students’ ratings, former students’ ratings, self-ratings, colleague ratings, administrator’s ratings, and external/trained observer ratings (Feldman, 1989; Marsh & Roche, 1997). As Boyer (1990) emphasizes, traditional college and university evaluation system incorporates student ratings of instruction, peer evaluation, and self-evaluations as methods for assessing teaching effectiveness (Ory, 1991).

### *Self-Assessment*

Self-assessment involves teachers’ evaluation of their own teaching. Cashin (1989) advocated self-assessment in evaluating teaching as there might be aspects of

teaching that only the instructor might know, while urging that it should be compared with other data obtained from other measures to get a better picture of how effective the teaching is. Cashin claims that teachers themselves could provide useful information in domains that constitute effective teaching such as subject matter mastery, curriculum development, course design, delivery of instruction, assessment of instruction, availability to students, and administrative requirements.

Airasan and Gullickson (1994) explained that teacher self-assessment is both self-referent and controlled. There are numerous procedures to obtain a measure of self-assessment, which is self-controlled and referent, such as personal reflection, analyses of lecture recordings and lesson plans, considering students' opinions, observation by others, and the results of teaching (Airasan & Gullickson, 1994). With regard to self-assessment, Boyer (1990) stated:

As to self-evaluation, it seems appropriate to ask faculty, periodically, to prepare a statement about the courses taught-one that includes a discussion of class goals and procedures, course outlines, descriptions of teaching materials and assignments, and copies of examinations or other evaluation tasks. (p.37)

Several researchers are in favor of using self-reports in assessing teaching effectiveness (e.g. Arbizu et al., 1998; Cashin, 1989; Marsh & Roche, 1997; Chism, 1999; Feldman, 1989, to name a few). To begin with, Arbizu et al. (1998) argued that teachers' views on their own effectiveness should be taken into consideration as they are a part of the teaching and learning process. They explained that self-assessment can be complemented with other sources, it aims to train rather than punish teaching



behaviors, and it leads to personal efforts for self-improvement, while it also creates opportunities for collective reflection with exchanges of information among teachers.

Similarly, Marsh and Roche (1997) asserted that self-assessments can be beneficial as they can be collected in all educational settings, provide insights with regard to teachers' view about their own teaching, and be utilized during interventions for improvements in teaching as teachers evaluate themselves. (p.1189).

Chism (1999) also drew attention to the role teachers play in their measure of teaching effectiveness by stating the following:

Instructors being evaluated are the primary sources of descriptive data in that they are the generators of course materials, the teaching philosophy statement and information on number and kind of courses taught, participation in classroom research, leadership in the department or discipline in the area of teaching, thesis and dissertation supervision, mentoring of graduate teachers, and other pertinent descriptions. (p. 4).

Although there is tendency of any individual to have a higher self-concept than actual, self-assessment measures could provide evidence of teaching effectiveness provided that it is complemented with other measures such as peer review, students ratings, and the like. It should be valued as important source of information and personal motivation as a part of teaching effectiveness assessment devices (Arbizu et al., 1998).

Feldman (1989) synthesized research comparing various ratings of instructional effectiveness of college instructors and found similarity between the ratings teachers gave themselves and those given by their current students, while suggesting that some teachers rate themselves higher and some lower than their

current students in their classes.

Feldman also examined the profile similarity consisting of weaknesses and strengths of teachers and their current students on their assessment of teaching effectiveness by correlating their average ratings on specific evaluation items. The results indicated that as a group, teachers' perceptions of their strengths and weaknesses are quite similar to their current students.

While another benefit of using self-assessment as a measure of teaching effectiveness is to use it in validity studies, Feldman (1989) warned researchers to be cautious as the ratings might not demonstrate independence.

Feldman (1989) contended the following:

Considering another comparison pair of rating sources, it can also be argued that faculty judgments of themselves as teachers, too, are not independent of their students' evaluations. Not only are students' impressions often visible to teachers in the classroom (and therefore students' ratings anticipated) but students' actual prior ratings over the years are known to the faculty members who have been evaluated, at least at those colleges and universities where student ratings are regularly determined and made known to the faculty. (p. 165)

The credibility of self-assessment has been questioned due to the lack of systematic procedures used in this approach to assess teaching effectiveness (Arbizu et al., 1998). However, through using the procedures mentioned earlier such as personal reflection, analysis of recordings of one's lectures, analyses of class plans and other documents, consideration of the opinions of students, observations made by other teachers and supervisors, and the results of micro-teaching, self-assessment could potentially contribute to assessing teaching performance through independent

ratings and another complementary source.

### *Peer/Colleague Ratings*

Peers are defined as “faculty members knowledgeable in the subject matter” (Cashin, 1989, p. 2). According to Feldman (1989), however, peer/colleague ratings are those conducted by the teacher’s peers at the school regardless of whether they are in the same department or not. According to these two different definitions, peers might be faculty of the same or different expertise area and from the same or a different institution. Peer reviews can be conducted through reviewing course materials, personal contact, or classroom observation, and are believed to be useful source of information in domains such as: subject matter mastery, curriculum development, course design, delivery of instruction, and assessment of instruction (Cashin, 1989).

Chism (1999) stated that colleagues fit in the judgmental role quite well in evaluating teachers on their “subject matter expertise, the currency and appropriateness of their teaching materials, their assessment approaches, professional and ethical behavior, and the like” (p.4-5). Compared to self-assessment, peer review is more commonly used in higher education institutions for formative and summative evaluation. Formative evaluation is for personal use and used for feedback to improve teaching, so it should be confidential and private. It should be detailed so as to provide the teacher with insights about their weaknesses and strengths. Summative evaluation, on the other hand, focuses on information needed to make a personnel

decision such as tenure, promotion, merit pay, hiring. Information is for public inspection so it is not confidential to the teacher. It is not detailed as it is not for improvement purposes, so it is general and comparative in nature.

No matter whether for formative or summative purposes, Medley and Mitzel (1963) highlighted the benefit of peer observation of teaching and promoted a systematic observation of peers while assessing teaching effectiveness. Medley and Mitzel claimed:

If an investigator visits a group of classrooms, he can be sure that, regardless of his presence, he will see teachers teaching, pupils learning; he will see better and poorer teachers, effective and ineffective methods, skillful and unskillful use of theory. If he does not see these things, and measure them, it will not be because of these things are not there to see, record, and measure. It will be because he does not know what to look for, how to record it, or how to score the records; in short, he does not know how to measure behavior by systematic observation. (p. 248)

In cases where peer judgment is conducted through course materials and the syllabus of that particular class, faculty members have the tendency to complain that the judges of their teaching never see them teach but refer to only the materials related to class. This complaint can be avoided through use of classroom observations (Cashin, 1989). These observations do not serve the faculty only as feedback for improving teaching, but also to the observers so that they can foster their own development through the ideas obtained watching a colleague (Chism, 1999, p. 75).

Although observing an instructor teaching makes promising contributions to the assessment of effective teaching, it also leads one into questioning the accuracy of the results because the observed are quite likely to demonstrate different behaviors

than usual due to the existence of an observer. This idea could be supported by the German scientist Heisenberg's 'quantum theory', in which "he articulates an 'uncertainty principle'[,] which well and truly calls into question positivist science's claim to certitude and objectivity" (Crotty, 1998, p. 29).

Crotty (1998) explains this principle as follows:

According to Heisenberg's principle, it is impossible to determine both the position and momentum of a subatomic particle (an electron, for instance) with any real accuracy. Not only does this preclude the ability to predict a future state with certainty but it suggests that the observed particle is altered in the very act of its being observed, thus challenging the notion that observer and observed are independent. This principle has the effect of turning the laws of physics into relative statements and to some degree into subjective perceptions rather than an expression of objective certainties. (p. 30)

Aforementioned argument should not be taken as a necessity to avoid observations to assess teaching effectiveness. Researchers, however, should be cautious in interpreting their observations because the teaching and learning context and the observed are likely to demonstrate different behavior patterns than usual. After all, it is better to have an insight about how teachers and students behave than not to know anything at all (Medley & Mitzel, 1963, p.248). Accordingly, Chism (1999) called for more than one rater and several observation sessions for reliable ratings in peer review and provides several guidelines in utilizing peer review through classroom observation as: (1) "faculty should be prepared to do observations, (2) observer should be provided with preobservation information such as the instructor, students, and the course, (3) the observer should be as unobtrusive as possible, (4)

observing should take substantial time to suffice for observing representative behaviors, (5) the information about the observation should be completed when fresh” (p.76). Cashin (1989) also pointed out three serious problems with regard to classroom observation for the purpose of personnel decisions in terms of the context to use in evaluation, variability among raters, and the representativeness of the classes observed. Therefore, it was recommended that three or more people observe three or more classes to resolve these issues. A negative view is asserted by Marsh (1984) regarding peer ratings based on classroom observations. Marsh asserted “peer ratings, based on classroom visitation, and research productivity were shown to have little correlation with student evaluations, and because they are also relatively uncorrelated with other indicators of effective teaching, their validity as measures of effective teaching is problematic” (p. 729). Accordingly, he advocated a systematic approach to observations by trained observers, which are reported to be positively correlated with students’ evaluations and student achievement.

While peer review encompasses methods such as narrative documents from students, administrators, colleagues, and teacher to be evaluated; inspection of materials such as syllabus or tests; rating or ranking forms such as student ratings or classroom observation checklists; observations of teaching or committee work performance; counts such as number of student theses supervised, and telephone or in-person interviews, the most widely used method is classroom observation (Chism, 1999). Classroom observations are conducted using several approaches such as videotaping, narrative log/report, checklists, rating form, or teacher behavior coding

instruments such as Flanders, 1960 (Medley and Mitzel, 1963), which is mostly used in K-12 settings. These observations, however, are prone to produce unreliable ratings due to untrained or unprepared observers, brief observation sessions, personal biases, using single rater, and making conclusions based on one session. Morehead and Shedd (1997), for instance, asserted that “the problem with using peer review for summative evaluation in this context is exacerbated by such human factors as the internal politics of senior faculty reviewing junior faculty or a history of personal conflict between the teacher and the reviewer” (p.39). Therefore, it is essential to use multiple reviewers; continuous cycles of review; and technology in a way that the distance reviewers can contribute through observing televised class period; choose appropriate peers to make observations of teaching. External observer is highly recommended especially in summative evaluation procedures.

#### *External Observer Ratings*

Feldman (1989) defined external observer ratings as “ratings made by ‘neutral’ or outside observers of the teacher (either from observation in the classroom or from viewing videotapes of the teacher in the classroom) who generally have been trained in some way as raters” (p. 138). Morehead and Shedd (1997) contended that external peer review can be utilized through “video-conferencing, examining teaching portfolios, observing a videotape of faculty member teaching their classes” (p.41). As mentioned earlier, external observers take the burden off the shoulders of the internal peers as they are challenged with time to be devoted, openness, constraints on

academic freedom, and undesirable after effects (Chism, 1999, p.10).

Morehead and Shedd (1997) listed the benefits of external peer review as follows: “(1)It permits faculty members to collaborate across geographical boundaries and avoid internal institutional biases that could inhibit effective evaluation of teaching; (2)It allows the faculty to be exposed to teaching and learning processes that are not utilized on their own campuses; (3) It allows for the creation of vital documentation that can be used for summative purposes by promotion and tenure committees” (p. 42).

Feldman (1989) asserted the ratings given by external, neutral, or trained observers are likely to be independent of students’ judgments as they are not aware of the reputation of the teachers, nor do they know the students’ ratings of the relevant teacher. However, if the observations are conducted in the classroom rather than through watching videotaped class sessions, their assessment would not be totally independent of students’ ratings because they are quite likely to be influenced by students’ reactions to teacher in the classroom.

As it has been already mentioned, providing adequate feedback; availability and accessibility during office hours and through emails; and effective communication constitute some criteria of effective teaching. Due to time constraints, external observers are limited to their classroom observations in the classroom while making judgments about the quality of teaching. As a matter of course, “they are unaware of the teachers’ attitudes and behaviors evidenced primarily outside the classroom-such as the quality of the teacher’s feedback to students on their written



work, the teacher's impartiality in grading students, his or her availability to students outside of class, and the like" (Feldman, 1989, p.166). Thus, the judgments made by the external observers are subject to questions in terms of their validity.

### *Student Ratings*

The most controversial issue in teaching effectiveness measures is revolve around student ratings. Student ratings have been used in a systematic way for a long period of time at universities and colleges in Northern America. Marsh (1984) explained that although they are reasonably supported by research findings, student ratings are controversial for several faculty, who usually lack formal training in teaching and are supposed to demonstrate teaching skills so as to get tenure, promotion, or merit increase. Consequently, they will be threatened by any procedure used to evaluate teaching effectiveness and criticize it. These ratings of controversy were initially used for the purpose of helping students select courses and professors while inadvertently attracting administrators in making personnel and program decisions (Ory, 1991). Started on voluntary basis on instructor's part, students' ratings of instructors turned out to be a required participation due to student demands for faculty accountability and improving courses in the 1960's. Consequently, administrators agreed on considering very low rating results when reviewing teaching assignments as well as tenure and promotion to some extent. In the 1970's, myriad research was conducted to investigate the reliability and validity of student ratings, some of which were factor analytic studies.

The 1980's ushered in the administrative use of student ratings. Ory (1991) stated "...many administrators who were satisfied with the research supporting the validity and reliability of ratings began to view student ratings as a useful and necessary indicator of a professor's teaching ability" (p. 32). While the controversy still continues with regard to their validity and reliability, student ratings constitute the primary portion in evaluating teaching. Today, almost every higher education institution incorporates student ratings in assessing teaching effectiveness.

Marsh and Roche (1997) affirmed that the reason why student ratings are used as the primary measure of teaching effectiveness is due to lack of support for the validity of other indicators of effective teaching. However, this does not suggest that students cannot provide accurate judgment of teaching quality. As a matter of fact, students are believed to serve as source of data in delivery of instruction (e.g. methods, skills, aids), assessment of instruction (e.g. tests, papers and projects, practicums, grading practices), availability to students (e.g. office hours, other, and informal contacts), and administrative requirements (e. g. book orders, library reserve, syllabi on file, comes to class, grade reports) (Cashin, 1989); and in judging instructor's approach, fairness, and clarity of explanations (Chism, 1999).

Marsh (1984) explains that student ratings are "multidimensional; reliable and stable; primarily function of the instructor who teaches a course rather than the course that is taught, relatively valid against a variety of indicators of effective teaching; relatively unaffected by a variety of variables hypothesized as potential biases; seen to be useful by faculty as feedback about their teaching, by students for

use in course selection, and by administrators for use in personnel decisions” (p. 707)

In concert with Marsh’s statements, student ratings are regarded as valid and reliable source of data of teaching effectiveness and are argued to be supplemented with other evidence with regard to teaching effectiveness by several researchers (Marsh, 1982; Obenchain et. Al, 2001; d’Apollonia, S., & Abrami, P. C. , 1997; Cashin, 1988, 1995; Greenwald, A. G., 1997; Greenwald, A. G., & Gillmore, G. M. , 1997; McKeachie, W. J., 1997; , H. W., & Roche, L. A., 1997; Alsmadi, 2005).

Cashin (1995) reviewed literature related to research on assessing teaching effectiveness in multiple section courses, in which the different sections were instructed by different instructor but employed the same syllabus, textbook, and external exam. Based on his review, Cashin concluded that the classes in which students gave high ratings tended to be the classes where the students learned more, measured by the external exam; the correlation between students’ and instructor’s ratings yielded coefficients of .29 and .49, whereas it yielded coefficients of .47 to .62, .48 to .69, .40 to .75, and .50 between student ratings and administrators’, colleagues’, and alumni’s, and trained observers’ ratings, respectively. This review contributes to supporting the validity and hence the reliability of student ratings.

Students are considered to provide the most essential judgmental data about the quality of teaching strategies applied by the teachers as well as the personal impact of the teachers on their learning (Chism, 1999). Their feedback can be used to confirm and supplement teachers’ self-assessment of their teaching. Nevertheless, they should not be considered as accurate judges in determining the competency of

teachers in that particular area or the currency of their teaching strategies (Chism, 1999). In those domains, peer judgments seem to provide more accurate and, hence, useful information.

Involving students in the assessment of teaching quality seems to be a simple procedure as long as the measure is clearly defined, and it also possesses credibility for several reasons: Since the input is from a number of raters, reliability estimates tend to be usually quite high, and ratings are made by students who have continually observed the teaching behaviors in considerable amount, suggesting they are based on representative behavior. Also, as students are the observers who have been personally affected, these ratings demonstrate high face validity (Hoyt and Pallett, 1999).

Marsh (1984) stated that there are various purposes of student evaluation ranging from diagnostic feedback to improve teaching to measure of evidence for tenure and promotion. They also provide useful information for students to choose from different sections, when publicized, and they can also be used in research on teaching.

While plethora of research has shown evidence that support the reliability and validity of student ratings, several researchers and academicians have been concerned regarding these issues due to potential biases such as gender of the student, gender of the professor, major of the student, and the expected grades, to name a few.

Numerous studies have been conducted to shed light upon these issues.

To illustrate, Basow and Silberg's research (1987) indicated gender bias in their investigation of the influence of students' and professors' gender in the

assessment of their teaching effectiveness. They found a significant teacher sex and student sex interaction on students' evaluation of college professors. The results implied that male students rated male professors higher than female professors in dimensions such as scholarship, organization/clarity, dynamism/enthusiasm, and overall teaching ability, while female students rated female professors more negatively than they rated male professors on instructor/individual student interaction, dynamism/enthusiasm, and overall teaching ability. Student major was also found to have an effect on the evaluations of professors. That is, on all measures, scholarship, organization/clarity, instructor-group interaction, instructor-individual student interaction, dynamism-enthusiasm, and overall teaching effectiveness, engineering students provided the most negative ratings of teaching effectiveness, while humanities students the most positive.

In another study, Basow (1995) analyzed the effects of professor gender, student gender, and discipline of the course on student evaluations of professors within four semesters, while controlling for professor rank, teaching experience, student year, student grade point average, expected grade, and the hour the class meet. The research results indicated that overall student gender did not have a significant effect on the ratings of male professors, whereas it did on the ratings of female professors as the highest ratings were provided by the female students and the lowest were by the male students. The male and female students perceived and evaluated male professors similarly, whereas female professors were evaluated differently depending on the divisional affiliation of the student.

In the same study (Basow, 1995), female professors were rated higher by female students especially those in humanities, but received lower ratings by male students, especially those in social sciences. There were also differences between the ratings of the male and female professors in different dimensions of teaching effectiveness. For example, male faculty tended to received higher ratings than female faculty in terms of knowledge, and the female faculty received higher ratings in respect, sensitivity, and student freedom to express ideas.

Professor characteristics such as attractiveness, trustworthiness, and expertness were also found to influence teaching effectiveness (Freeman, 1988), suggesting a relationship between perceptions of teacher characteristics and teaching effectiveness. Another nonteaching factor, the perceptions of how funny the professor is, was also reported to be positively correlated with the student ratings of teaching effectiveness (Adamson, O'kane, & Shevlin, 2005) In addition, the proximity to the teacher in the classroom was found to be a factor in how professors are rated by their students (Safer, Farmer, Segalla, & Elhoubi, 2005). That is, the closer students were to the professor, the higher did they rate them. In the same study, it was found that higher grades were positively correlated with higher ratings, while the time of the class indicated no statistical significance in student ratings.

In 1970's grading leniency was a prime concern for researchers who were skeptical of the validity of student ratings (Greenwald & Gillmore, 1997). "Grading leniency hypothesis proposes that instructors who give higher-than-deserved grades will receive higher-than-deserved student ratings, and this constitutes a serious bias to

student ratings” (Marsh, 1984, p. 737). This suggests that professors who are after high ratings although they are not effective in teaching will resort to giving higher grades to their students, which becomes a threat to the validity of these ratings. Marsh (1984) argued that when there is correlation between course grades and students ratings as well as course grades and performance on the final exam, higher ratings might be due to more effective teaching resulting in greater learning, satisfaction with the grades bring about students’ rewarding the teacher, or initial differences in student characteristics such as motivation, subject interest, and ability.

In his review of research, Marsh reported grading leniency effect in experimental studies. Marsh concluded the following:

Consequently, it is possible that a grading leniency effect may produce some bias in student ratings, support for this suggestion is weak and the size of such an effect is likely to be insubstantial in the actual use of student ratings. (p. 741)

While stating that the grading leniency may account for little influence on student ratings if any, Greenwald and Gillmore (1997) pointed out that understanding the third variable that contributes to the correlation between expected grades and student ratings prevents drawing causal conclusions between these two variables. Greenwald and Gillmore introduced instructional quality, student’s motivation, and student’s course-specific motivation, as possible third variables, which explains the correlation between these two variables, suggesting no concern about grades having improper influence on ratings. They also suggested that the students tend to attribute their unfavorable grades to poor instruction, and hence give low ratings to professors.

Greenwald and Gillmore's research indicated that "giving higher grades, by itself, might not be sufficient to ensure high ratings. Nevertheless, if an instructor varied nothing between two course offerings other than grading policy, higher ratings would be expected in the more leniently graded course" (p. 1214).

Freeman (1988) asserted that professors' attractiveness, trustworthiness, and expertness influence teaching effectiveness. Likewise, students' perceptions of professors' sense of humor was also reported to be positively correlated with the student ratings of teaching effectiveness (Adamson, O'kane, & Shevlin, 2005). Another nonteaching factor influencing teaching effectiveness was found to be the proximity to the teacher in the classroom (Safer, Farmer, Segalla, & Elhoubi, 2005). Accordingly, the closer students were to the professor, the higher ratings they gave to their professors. In the relevant research study, it was reported that higher grades were positively correlated with higher ratings; however, the time the class was offered had no statistical significance relation to the student ratings.

Cashin (1995) asserted that although they seem to show little or no correlation at all, instructor characteristics such as gender, age, teaching experience, personality, ethnicity and research productivity, students' age, gender, GPA, or personality does not cloud the measure of teachers' effectiveness. However, faculty rank, expressiveness, expected grades, student motivation, level of course, academic field, workload are prone to correlate with student ratings. Cashin suggested that student motivation and academic field should be controlled, the students should be informed about the purpose of the evaluation, and the instructor should not be present during



the student evaluations so as to receive valid scores.

Besides potential biases as mentioned earlier, researchers also raised concerns with regard to whether the student evaluations should provide single score or multiple scores of different dimensions. For example, Marsh (1984) provided an overview of research findings in the area of student evaluation of teaching in terms of methodological issues and weaknesses trying to provide guidance in designing instruments that would effectively measure teaching and their implications for use. Marsh pointed out that, despite the fact that student ratings should be undeniably multidimensional as the construct it builds on is that way, most evaluation instruments fail to reflect this multidimensionality. With regard to instrumentation, Marsh (1984) contended the following:

If a survey instrument contains an ill-defined hodgepodge of items, and student ratings are summarized by an average of these items, then there is no basis for knowing what is being measured, no basis for differentially weighting different components in the way most appropriate to the particular purpose they are to serve, nor any basis for comparing the results with other findings. If a survey contains separate groups of related items derived from a logical analysis of the content of effective teaching and the purposes the ratings are to serve, or a carefully constructed theory of teaching and learning, and if empirical procedures such as factor analysis and multi-trait-multimethod analyses demonstrate that items within the same group do measure separate and distinguishable traits, then it is possible to interpret what is being measured. (p. 709)

Marsh (1984) stated that “there is no single criterion of effective teaching” (p. 709); therefore, a construct validation of student ratings is required, which would show that student ratings are related to a variety of indicators of teaching effectiveness. Under this procedure, it is expected that different dimensions of

teaching effectiveness will correlate highly with different indicators of it.

Similarly, Marsh and Roche (1997) advocated the multidimensionality of student ratings both conceptually and empirically, just like the construct they are built on. They believed that if this is ignored, the validity of these ratings will be undermined as well. Student ratings of effective teaching are also believed to be better understood by multiple dimensions instead of a single summary of score (Marsh & Hocevar, 1984), while some researchers argue in favor of the opposite. For example, Cashin and Downey (1992) investigated the usefulness of global items in the prediction of weighted-composite evaluations of teaching and reported that the global items explained a substantial amount of the variance (more than 50%) in the weighted-composite criterion measure. This view is also supported D'Apollonia and Abrami (1997), who declared that even though effective teaching might be multidimensional, student ratings of instruction measure general instructional skills such as delivery, facilitation of interactions, and evaluation of student learning, and they state that these ratings have a large global factor.

There are several limitations of student ratings. For example, Hoyt and Pallett (1999) insisted that some of the instruments are poorly constructed due to unrelated items, unclear wording, ambiguous questions, and response alternatives which fail to exhaust the possibilities; unstandardized results, which inhibit comparisons among faculty members; and the fact that while interpreting the results, extraneous variables such as class size, student motivation, and course difficulty, which are beyond instructor's control, are not taken into account.

Despite the evidence to support their validity and reliability; and their prevalence in higher education, student ratings are to be treated with caution. Due to these concerns, some myths were even generated by researchers regarding student ratings in higher education (see Hativa, 1996; Melland, 1996; Benz & Blatt, 1995; Freeman, 1994). Aleamoni (1987, 1999), for instance, cited research from 1924 to 1998, examining whether these myths are in fact myths after all. While his research yielded mixed findings, he suggested that student rating myths are myths and could be utilized as feedback to enhance and improve instruction. Table 2 displays these common myths about student ratings.

Table 2

### Student Rating Myths

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#### Myths

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1. In general, students are qualified to make accurate judgments of college professors' teaching effectiveness.
  2. Professors' colleagues with excellent publication records and expertise are better qualified to evaluate their peers' teaching effectiveness.
  3. Most student ratings are nothing more than a popularity contest with the warm, friendly, humorous instructor emerging as the winner every time.
  4. Students are not able to make accurate judgments until they have been away from the course and possibly away from the university for several years.
  5. Student ratings forms are both unreliable and invalid.
  6. The size of the class affects student ratings.
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Table 2 (*continued*)

Student Rating Myths

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Myths

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7. The gender of the student and the gender of the instructor affect student ratings.
  8. The time of the day the course is offered affects student ratings.
  9. Whether students take the course as a requirement or as an elective affects their ratings.
  10. Whether students are majors or nonmajors affects their ratings.
  11. The level of the course (freshman, sophomore, junior, senior, graduate) affects student ratings.
  12. The rank of the instructor (instructor, assistant professor, associate professor, professor) affects student ratings.
  13. The grades or marks students receive in the course are highly correlated with their ratings of the course and the instructor.
  14. There are no disciplinary differences in student ratings.
  15. Student ratings on single general items are accurate measures of instructional effectiveness.
  16. Student ratings cannot meaningfully be used to improve instruction.
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Research has shown differences between students' and professors' perception of teaching effectiveness. Research by Sojka, Ashok, and Down (2002) indicated that while faculty believed that professors of less demanding courses tend to receive better grades and student ratings are influenced by the entertaining characteristics of faculty, students were less likely to agree with these arguments. Compared to faculty members, students were less likely to believe that student evaluations of teaching encourage faculty to grade more leniently, have an influence on professors' academic career, or that their ratings lead to changes in courses and/or teaching styles. Faculty members, on the other hand, believed that students do not take ratings seriously and hence rate easy and entertaining instructors more highly, while students disagreed with this contention.

Factor analyses used in several studies (Marsh & Hocevar, 1984; 1997; Marsh, Hau, & Chung, 1997) and validity and reliability studies demonstrated the multidimensionality of student ratings and supported the validity and reliability of student ratings. While some researchers still remain skeptical about their accuracy, student ratings are widely used in almost every higher education institution. McKeachie (1997) calls for research with regard to ways to teach students to become more sophisticated raters and find ways to make this experience beneficial for them. Accordingly, once the faculty is educated about the evaluation and encouraged to explain the importance of the ratings, the students' input might be valued highly as they could most probably demonstrate their credibility in evaluation.

### *Other Resources*

While self-evaluation, peer review, and student ratings are the most common ways to assess teaching quality, Cashin (1989) listed other resources that could contribute to this enterprise such as teaching portfolios or dossiers, colleagues, administrators, chair/dean, administrators, and instructional consultant. Teaching portfolios or dossiers include various information from degrees and certificates obtained by the teacher to the course materials such as syllabus, materials, and the like. Colleagues, whom Cashin defined as “all faculty who are/not familiar with the relevant teacher’s content area” (p.2) could provide input in terms of curriculum development, delivery of instruction, and assessment of instruction.

Chair/dean, who are faculty member’s immediate supervisor, could provide information regarding faculty member’s fulfillment of administrative requirements. Administrators consist of those that do not necessarily have supervisory relationship to the faculty member but could contribute to the evaluation of teaching in terms of to what extent the faculty member fulfills teaching responsibilities. Librarian, bookstore manager could be categorized under this title.

Instructional consultants are not very common in most of the universities but are certainly helpful in teachers’ improving their teaching. These consultants, Cashin (1989) believed should offer judgments to the faculty member for their improvement and hence should be excluded in supplying data for personnel decision unless under the request of the faculty member.

Judging by the benefits and limitations of each measure mentioned above,

supplementing one measure with some others would provide a broader and clearer picture of teaching effectiveness as is advocated by most researchers. As Chism (1999) asserted “for evaluations of teaching to be fair, valid, and reliable, multiple sources of information must be engaged, multiple methods must be used to gather data, and must be gathered over multiple points in time” (p.4).

### Teacher Self-Efficacy

Teacher self-efficacy is defined in various ways with similar navigations such as “the extent to which the teacher believes he or she has the capacity to affect student performance” (Berman, McLaughlin, Bass, Pauly, & Zellman, 1977, p.137); “teachers’ belief or conviction that they can influence how well students learn, even those who may be difficult or unmotivated (Guskey & Passaro, 1994, p.4); “an individual teacher’s expectation that he or she will be able to bring about student learning” (Ross, Cousins, & Gadalla, 1996, p.386); “teachers’ belief in their ability to have a positive effect on student learning”; and “personal beliefs about one’s capabilities to help students learn” (Pintrich & Schunk, 2002, p.331); and “the teacher’s belief in his or her capability to organize and execute courses of action required to successfully accomplish a specific teaching task in a particular context (Tshannen-Moran, Woolfolk-Hoy, & Hoy, 1998, p.233). Teacher’s sense of efficacy has been investigated through two separate conceptual theories: Rotter’s social learning theory (1966) and Bandura’s social cognitive and self-efficacy theory (1977).

*Locus of Control (Rotter, 1966)*

The initial research was conducted by the RAND researchers (cf. Tschannen-Moran, Woolfolk-Hoy, & Hoy, 1998) and was based on Rotter's (1966) theory with an emphasis on "casual beliefs about the relationship between actions and outcomes" (Bandura, 1997, p. 20). Two items related to whether the control of reinforcement such as student learning and motivation, is contingent on the teacher or external factors were interspersed into an extensive questionnaire. This initiated the construct 'teacher efficacy' as a field of research. Accordingly, teacher self-efficacy was initially perceived as whether teachers believed that they could control the reinforcement of their actions, that is, whether "the control of reinforcement lay within themselves or in the environment" (Tschannen-Moran, Woolfolk-Hoy, & Hoy, 1998, p.202). This definition postulated that teachers with high teacher self-efficacy believe that they can control or influence achievement and motivation, while their low efficacious counterparts believe that their control is overwhelmed with external factors. The two items used are cited below:

Item 1. "When it comes down to it, a teacher really can't do much because most of a student's motivation and performance depends on his or her home environment." This aspect of teaching was labeled as 'general teaching efficacy' (GTE) (cf Tschannen-Moran & Hoy, 2001), which indicated teachers' judgment of whether education at home, race, gender, environmental factors, and the like influence students' motivation and performance.

Item 2. "If I really try hard, I can get through to even the most difficult or



unmotivated students.” This aspect of teaching that focuses on whether the teacher assumes self confidence in making a difference in students’ performance was defined as personal teaching efficacy (PTE). The sum of the both items was labeled as teacher self-efficacy.

Following the RAND research on teacher self-efficacy, several researchers concerned with the reliability and validity of these two items stepped into the realm of teacher self-efficacy in K-12 settings and very few in college settings. Teacher Locus of Control (Rose & Medway, 1981), Responsibility for Student Achievement (Guskey, 1982), and Web Efficacy Scale (Ashton, Olejnik, Crocker, & McAuliffe, 1982), which are grounded on Rotter’s (1966) theory of internal versus external control, are to name several instruments designed to measure teacher self-efficacy in K-12 settings.

To begin with, Rose and Medway (1981) developed 28-item Teacher Locus of Control (TLC) with a forced-response format, in which teachers assigned responsibility for student success and failures by choosing between two given explanations related to the situation. This research yielded a weak relationship with GTE and PTE of RAND items, and Rose and Medway proposed that TLC was a better predictor of teacher behaviors such as teachers’ willingness to implement new instructional techniques than Rotter’s (1966) internal-external scale.

In the Responsibility for Student Achievement (RSA), consisting of 30 items, Guskey (1982) presented two subscales, responsibility for student success and responsibility for student failure. His research findings indicated positive relationship

between teacher self-efficacy by RAND researchers and responsibility for student success and failure.

The Webb Efficacy Scale was (Ashton et al., 1982) was another attempt to extend the two items of teacher self-efficacy by RAND researchers and increase reliability. To this end, Ashton et al. developed a 7-item forced-choice survey, in which teachers determined if they strongly agree with either the first or the second item provided related to teaching behaviors.

### *Social Cognitive Theory (Bandura, 1977)*

The second perspective of teacher self-efficacy was derived from Bandura's social cognitive theory and self-efficacy (1977). The teacher self-efficacy instruments that were founded in social cognitive theory are the Teacher Self-efficacy Scale (Gibson & Dembo, 1984), Science Teaching Efficacy Belief Instrument (Riggs & Enochs, 1990), and Ashton Vignettes (Ashton, Olejnik, Crocker, & McAuliffe, 1982). Social cognitive theory proposes that instead of being autonomous agents or passive conveyers of environmental influences, individuals are interactive agents who contribute to their motivation and behavior within a system of triadic reciprocal causation (Bandura, 1986). In this model, personal factors and environmental events determine human action. Accordingly, people are likely to engage in tasks they believe they are capable of performing, while having little incentive to engage in those they believe they cannot produce desired outcomes (Bandura, 1986). Since these beliefs contribute to determining how people feel, think, motivate themselves,

and behave, they are regarded as relatively powerful determinants of behavior compared to actual capability of accomplishing. As such, these beliefs are powerful in predicting how people behave than what they are actually capable of accomplishing.

### *Gender Differences in Teacher Self-Efficacy*

Research has indicated gender differences in teacher self-efficacy. To begin with, Evans and Tribble (1986) found statistical difference between female and male preservice teachers' self-efficacy with the female teachers having higher teacher self-efficacy than their male counterparts. Shadid and Thompson (2001) found a positive relationship between being female and teacher self-efficacy. This association was also supported by the findings of Ross (1994). Raudenbush, Rowan, and Cheong (1992) also reported that female high school teachers had higher self-efficacy beliefs than male high school teachers. Coladarci's (1992) findings of female teachers' higher commitment to teaching due to higher self-efficacy than those of male teachers' also lends support to the gender differences in teachers' self-efficacy.

### *Years of Experience, Pedagogical Training and Teacher Self-Efficacy*

Benz, Bradley, Alderman, and Flowers, (1992) examined differences across different levels of teaching experience ranging from preservice teachers to college professors and indicated that more experienced teachers reported higher self-efficacy than their peers in some instances such as planning and evaluation. Preservice teachers' low self-efficacy was suggested to be due to lack of knowledge in these

areas.

Research findings by Prieto and Altmaier (1994) indicated a significant positive relationship between prior training and previous teaching experience with teacher self-efficacy. In this study, graduate teaching assistants with prior training and teaching experience reported higher self-efficacy than their counterparts who did not. Also, Woolfolk-Hoy and Spero (2005) conducted a research investigating changes in teacher self-efficacy during the early years of teaching and found significant increases in teacher self-efficacy during student teaching, but a significant decrease the first year of teaching. They related this decline to the fact that novice teachers realized that teaching was beyond method and strategy.

#### *Correlates of Teacher Self-Efficacy*

Researchers argue that teacher self-efficacy is strongly related to student achievement (Woolfolk, A.E., Rosoff, B., & Hoy, W.K., 1990; Ashton & Webb, 1986; & Gibson and Dembo, 1984; Schaller, K. A., & DeWine, S., 1993; Tracz, S. M., & Gibson, S., 1986; Brownell and Pajares, 1999; Ashton & Others, 1983); teaching behaviors (Ashton & Webb, 1986; Ghaith & Shaaban, 1999; Ghaith & Yaghi, 1997; Woolfolk, Rosoff, & Hoy, 1990; Ashton & Others, 1983); students' self-efficacy beliefs (Ross et al., 2001; Tschannen-Moran & Hoy, 2001; Midgley, Feldlaufer, & Eccles, 1989); commitment to teaching (Coladarci, 1992; Evans & Tribble, 1986); utilization of instructional methods (Burton, 1996; Ghaith & Yaghi, 1997); classroom management (Chambers, 2001); special education referrals (Meijer

& Foster, 1988; Brownell & Pajares, 1999); and teaching effectiveness (Henson, Kogan, & Vacha-Haase, 2001; Ashton & Others, 1983; Tracz & Gibson, 1986; Guskey, T. R., 1987) (see Table 3).

Table 3

Correlates of Teacher Self-Efficacy

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Correlates	Researcher, Date
student achievement	Woolfolk et al., 1990; Ashton & Webb, 1986; & Gibson & Dembo, 1984; Schaller, K. A., & DeWine, S., 1993; Tracz, S. M., & Gibson, S., 1986; Brownell & Pajares, 1999; Ashton & Others, 1983
teaching behaviors	Ashton & Webb, 1986; Ghaith & Shaaban, 1999; Ghaith & Yaghi, 1997; Woolfolk et al., 1990; Ashton & Others, 1983
students' self-efficacy beliefs	Ross et al., 2001; Tschannen-Moran & Hoy, 2001; Midgley et al., 1989
commitment to teaching	Coladarci, 1992; Evans & Tribble, 1986
utilization of instructional methods	Burton, 1996; Ghaith & Yaghi, 1997;

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Table 3 (*continued*)

Correlates of Teacher Self-Efficacy

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Correlates	Researcher, Date
classroom management	Chambers, 2001
special education referrals	Meijer & Foster, 1988; Brownell & Pajares, 1999
teaching effectiveness	Henson et al., 2001; Ashton & Others, 1983; Tracz & Gibson, 1986; Guskey, T. R., 1987

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*Student Achievement*

Ashton and Others (1983) investigated the relationship between teachers' self-efficacy and student learning and reported significant relationship between efficacy beliefs and student achievement as well as student-teacher interaction. Teachers with high self-efficacy beliefs were more inclined to maintain high academic standards for their students than those with lower self-efficacy, and their students had higher scores in achievement tests than those students of lower self-efficacy beliefs. Likewise, Woolfolk and Hoy's (1990) research with prospective teachers indicated that prospective teachers with high self-efficacy beliefs believed that they had the ability to make a difference in student achievement. Also Woolfolk et al. (1990) stated that

teachers with high sense of self-efficacy beliefs tended to trust their students' abilities more and shared responsibility for solving problems. Besides, Tracz and Gibson (1986) suggested that teachers' self-efficacy beliefs had an impact on the reading achievement of elementary school students.

### *Teaching Behaviors*

Teachers with different levels of teacher self-efficacy demonstrate different teaching behaviors. To illustrate, Ashton and Webb's (1986) investigation indicated that compared to their low self-efficacy counterparts, high self-efficacy teachers regard low achievers as "reachable, teachable, and worthy of teacher attention and effort" (p. 72), while building warm relationships with their students. Low self-efficacy teachers, on the other hand, were threatened by these relationships as they perceived that they challenge their authorities and found security in the positional authority they receive from the teaching role.

Not surprisingly, high self-efficacy teachers were more willing to show to their students that they care about them and were concerned about their problems and achievement. Considering the possibility of correcting misbehavior, they did not resort to embarrassing students that misbehaved or gave incorrect responses like most of the low self-efficacious teachers, and they tended to make less negative comments and no embarrassing statements to manage their classroom.

Teachers with high self-efficacy beliefs monitor students' on-task behavior and concentrate on academic achievement (Ashton & Others, 1983); spend

more time in preparation or paperwork than their low self-efficacy counterparts, do not resort to criticism when students give incorrect response, and lead their students to correct responses more effectively (Gibson & Dembo, 1984); and place greater emphasis on higher order instructional objectives and outcomes (Davies, 2004).

### *Students' Self-Efficacy Beliefs*

Ross (2001) suggested that teacher self-efficacy is related to student efficacy beliefs by stating the following:

There are several reasons why achievement and self-efficacy increased when students were taught by teachers with greater confidence in their ability to accomplish goals requiring computer skills or in their ability to teach students how to use computers...First, teachers with high self-efficacy beliefs are more willing to learn about and implement instructional technologies and take more responsibility for training students in computer uses rather than delegating the responsibility of student experts. They are also more likely to provide additional support for the difficult-to-teach students and less worried that students might raise issues they cannot deal with. They are also more likely to persist through obstacles seeing them as temporary impediments. (p.150)

Midgley et al. (1989) investigated the relation between students' beliefs in their mathematics performance and their teachers' self-efficacy beliefs. The longitudinal study resulted in the findings that teacher self-efficacy had a strong effect on students' beliefs especially the low-achievers. It was also documented that students who moved from high efficacious teachers to lower efficacious teachers ended up in having lower expectations of their performance and expectancies in mathematics.



### *Commitment to Teaching*

Evans and Tribble (1986) emphasized high self-efficacy beliefs in commitment to teaching as did Coladarci (1992), who reported general and personal teacher self-efficacy to be the strongest predictors of commitment to teaching. Accordingly, the higher the self-efficacy beliefs of teachers, the greater was their commitment to teaching. In the relevant study, female teachers' commitment to teaching was also found to be higher than that of male teachers. Besides, research conducted by Caprara et al. (2003) investigating the relation between self-efficacy beliefs and teachers' job satisfaction substantiated that personal and collective-efficacy beliefs determined distal and proximal job satisfaction of teachers, respectively.

### *Utilization of Instructional Methods*

Burton (1996) explored association of the use of instructional practices and teacher self-efficacy of 7<sup>th</sup> and 8<sup>th</sup> grade science teachers and reported a positive relationship between the use of constructivist instructional methods and teacher self-efficacy. That is, the teachers with high self-efficacy beliefs tended to utilize more constructivist methods in their instruction than low-self-efficacy teachers. Another research by Ghaith and Yaghi (1997), which investigated the relationships between self-efficacy and implementation of instructional innovation also yielded similar results suggesting that personal teacher self-efficacy was positively correlated with teachers' attitudes towards implementing new instructional practices.

### *Classroom Management*

Chambers et al. (2001) scrutinized personality types and teacher self-efficacy of beginning teachers as predictors of classroom control orientation and identified teacher self-efficacy as a stronger predictor of instructional classroom management than personality types. In a similar study, Woolfolk et al. (1990) found that the prospective teachers' high level of efficacy beliefs tended to develop a warm and supportive classroom environment. Woolfolk and Hoy's (1990) research indicated that prospective teachers with high self-efficacy beliefs believed they had the ability to implement more humanistic control strategy of their students. Ashton and Webb (1986) reported that low-sense-of-self-efficacy teachers not only attributed classroom problems to the shortcomings of students, but they also claimed that low student achievement was due to "lack of ability, insufficient motivation, character deficiencies, or poor home environments" (p. 67-68).

### *Special Education Referrals*

Podell and Soodak (1993) examined teachers' self-efficacy and their decisions to refer their students to special education and found that teachers with low self-efficacy beliefs were more likely to refer children even with mild academic problems to special education. Similar results were reported by Meijer and Foster (1988), who stated that high efficacious teachers were less likely to refer a difficult student to special education unlike the low efficacious teachers. Similarly, Brownell and Pajares's research (1999) findings indicated that teachers' self-efficacy beliefs had a

direct impact on their perceived success in instructing mainstreamed special education students.

### *Teaching Effectiveness*

Henson, Kogan, and Vacha-Haase (2001) state that strong sense of efficacy is one of the best documented attributes of effectiveness as it is strongly related to student achievement as supported by research studies (Ashton & Webb, 1986; Ross, 1992; Gibson & Dembo, 1984; Guskey & Passaro, 1994). In a research by Swars (2005), which included elementary preservice teachers, it was indicated that teachers' perceptions of teaching effectiveness were associated with teacher self-efficacy. According to Bandura (1997), teachers' effectiveness is partially determined by their self-efficacy in managing an orderly class contributing to learning and providing students with a good influence that would invoke in them a sense of academic pursuits.

Although teacher self-efficacy was reported to be related to teaching effectiveness (e.g. Gibson & Dembo, 1984; Bandura, 1997; Henson et al., 2001), it is not used as widely as other methods of teaching effectiveness such as student ratings and peer ratings. Several applications have been conducted mostly in K-12 settings, and the teaching effectiveness literature on higher education level offers room for research to assess college professors' self-efficacy beliefs in relation to teaching effectiveness. One of the purposes of this study was to design an instrument that captures teachers' sense of efficacy in higher education settings to contribute further

research in the realm of teaching effectiveness. It was proposed that teacher self-efficacy of professors would predict teaching effectiveness.

### Summary

In higher education, student ratings, self-assessment, peer review, external observation, student learning, and administrator's ratings (Feldman, 1989; Marsh & Roche, 1997) provide evidence of how effectively the professors teach. Since there is no single measure to capture teaching effectiveness (Marsh, 1984), and that every method to capture teaching effectiveness bear validity concerns to some extent, for summative evaluation especially, most higher education institutions resort to more than one of these sources. Research on teaching efficacy beliefs, which has been documented to be related to student achievement, teaching behaviors, students' efficacy beliefs, commitment to teaching, application of instructional methods, classroom management, special education referrals, and teaching effectiveness (Woolfolk et al., 1990; Ashton & Webb, 1986; Ross et al., 2001; Coladarci, 1992; Burton, 1996; Chambers, 2001; Brownell & Pajares, 1999; Guskey, T. R., 1987), calls for its application in higher education settings to get a measure of teaching effectiveness.

### III. METHODS

#### Purpose of Study

##### Teaching Effectiveness in Higher Education

While one of the purpose of the study was to develop an instrument to measure university and college professors' perceived efficacy beliefs in teaching, the influence of the factors such as gender, academic rank, years taught, and pedagogical training on the development of teacher self-efficacy, the relationship between teacher self-efficacy and teaching effectiveness on higher education, and the influence of course and student characteristics on student ratings were also examined. In addition, it was the researcher's intention to shed light on students' and professors' perceptions towards student ratings and the myths to further use the information for making suggestions to improve teaching assessment methods.

As cited by Tschannen-Moran, Woolfolk-Hoy, and Hoy (1998), teacher self-efficacy was initially defined as "the extent to which the teacher believes he or she has the capacity to affect student performance" (Berman, McLaughlin, Bass, Pauly, & Zellman, 1977, p.137); or as "teachers' belief or conviction that they can influence how well students learn, even those who may be difficult or unmotivated" (Guskey & Passaro, 1994, p. 4). Researchers argue that teacher self-efficacy is strongly related to

student achievement (see Ashton & Webb, 1986; & Gibson and Dembo, 1984) and that teachers with different levels of teacher self-efficacy demonstrate different levels of teaching behaviors.

Teaching effectiveness, on the other hand, has been defined in various ways by researchers. To illustrate, Cashin (1989) states “all the instructor behaviors that help students learn” constitute effective teaching (p. 4), whereas Wankat (2002) defines effective teaching as “teaching that fosters student learning” (p.4). In 1982, Marsh proposed a nine-dimension model of teaching effectiveness upon arguing teaching, hence effective teaching, is a multidimensional construct. He specified his proposed nine dimensions of effective teaching as: learning/value, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, exams/grading, and assignments. These dimensions have been supported by numerous researchers (e.g. Sherman et al., 1987; . Hativa, Barak, & Simhi, 2001; McKeachie, 2001; Young & Shaw, 1999; & Fiedler et al., 2004) and were used in the current study.

The research problem addresses the need to utilize an alternative method to assess teaching effectiveness as complementary to the current methods used in university and college settings. In particular, the study investigated the following questions:

- 1- Does professor’s self-efficacy predict their teaching effectiveness?
- 2- Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) predict professors’ self-efficacy?

- 3- Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) influence student ratings of overall teaching effectiveness?
- 4- Are there statistically significant differences between students' and professors' perceptions on student rating myths?
- 5- Do student gender, grade point average (GPA), and academic year (e.g. freshman, senior) predict an overall student rating myth?
- 6- Is there a statistically significant relationship between student and course characteristics and student ratings?

## Research Design

### *Variables*

This study employed non-experimental research and investigated the extent to which the variables are related to each other. As it was designed to focus primarily on the relation between teacher self-efficacy and teaching effectiveness of college professors, these constructs were used as the dependent variables in concert with the research questions to be discussed below. Professors' self-efficacy was measured by Teaching Appraisal Inventory (TAI), which was comprised of eight dimensions of self-efficacy in teaching and an overall teacher self-efficacy. To obtain a measure of teaching effectiveness of the professors, on the other hand, Student Evaluation of Educational Quality (SEEQ) (Marsh, 1982), consisting of nine dimensions, was used. In addition, perceptions of student rating myths were measured by a section of

Teaching Appraisal Inventory (TAI), comprised of 16 myths compiled by Aleamoni (1999). The independent variables were gender, pedagogical training, college affiliated with, teaching experience, rank, and tenure status, which were obtained from descriptive questions in TAI.

### Instrumentation

Teaching Appraisal Inventory (TAI) and SEEQ (Marsh, 1982) were administered to faculty members to assess teacher self-efficacy beliefs and students to assess professors' teaching effectiveness, respectively.

#### *Teaching Appraisal Inventory (TAI)*

Teaching Appraisal Inventory (TAI) that aimed to capture teacher self-efficacy of college professors was developed through review of existing surveys related to teacher self-efficacy such as Teacher Locus of Control (Rose & Medway, 1981), Responsibility for Student Achievement (Guskey, 1982), Web Efficacy Scale (Ashton et al., 1982), Teacher Efficacy Scale (Gibson & Dembo, 1984), Science Teaching Efficacy Belief Instrument (Riggs & Enochs, 1990), Ashton Vignettes (Ashton et al., 1982), SEEQ (Marsh, 1982), and the existing literature on teacher self-efficacy. The conceptualization of teacher self-efficacy in this research was based on Bandura's (1977) social cognitive theory.

In determining how to design self-efficacy scales to best capture the measure, Bandura (2001) urged that perceived self-efficacy should be distinguished



from locus of control, self-esteem, and outcome expectancies. He explained that locus of control is concerned with whether the agent's actions or external forces outside of agent's control determine the outcome contingencies, and this is not concerned with perceived capability, which defines self-efficacy beliefs. Accordingly, whether the teacher has control over the student outcomes does not really provide a valid measure for perceived self-efficacy.

Bandura (2001) also distinguished self-efficacy from outcome expectancies through expounding that self-efficacy is a judgment of capability to execute performances of interest, whereas outcome expectation is a judgment of what the likely consequences might be given such performances. Self-judgment in terms of how well the individual will be able to perform in a given situation plays a major role in setting personal standards and regulating behavior, while determining the expected outcomes to a large extent.

Teaching Appraisal Inventory (TAI) was designed in concert with Bandura's recommendations. It consists of four parts: Part A, B, C, and D. Part A includes 43 items, constructed to obtain information related to teacher self-efficacy beliefs, whereas Part B consists of 12 items, which are based on items related to locus of control related to students' achievement. The faculty members are instructed to respond to the items on a 7-point scale (1=not at all to 7=completely). Since the teacher self-efficacy items were designed parallel to the dimensions of effective teaching, it was expected that the teacher self-efficacy items would demonstrate multidimensionality as well. Part C is composed of the 16 myths related to student

ratings, which were gathered through previous literature (See Aleamoni, 1999). The myths section of both of the surveys was identical, and to establish content and face validity, the items related to the myths were analyzed by the researchers and several faculty members in based on related literature.

Part D consists of questions related to the college professors' teach at, gender, academic rank, tenure status, years of experience in teaching, allocation of their academic time, and the approaches they have taken to improve their teaching.

The professors completed the assigned surveys focusing on a particular class upon their agreement on participating in the study for teacher self-efficacy is domain and context specific. Each class that participated in the study was coded so as to link professors' data to the students'. The survey results were expected to provide information about college professors' teacher self-efficacy beliefs, which is regarded as an indicator of teaching effectiveness. Dimensions were established through literature review and reliability analysis. Measure of each dimension was calculated by taking averages, whereas the general self-efficacy in teaching was gathered by one general item in the TAI survey.

#### *Student Evaluation of Educational Quality (SEEQ)*

SEEQ is an instrument designed and validated by Marsh in 1982. It comprises nine dimensions: learning/value, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, exams/grading, assignments, and an overall teaching effectiveness measure. The survey consists of 31 items of the

aforementioned nine dimensions related to the effectiveness of the college professor and items regarding demographic information (e.g. academic year in school, GPA, gender, expected grade, etc.). Students are instructed to respond to the items on a 5-point scale (1= very poor to 5=very good). The factor analyses of responses supported the factor structure intended, demonstrating the distinct components of teaching effectiveness and the measure (Marsh, 1982, 1991). Due to its multidimensional nature, the survey instrument yields separate scores for each dimension rather than only a total score of teaching effectiveness. To this end, the items of each dimension are added together and divided into the number of items to get a measure of that dimension and make comparisons among professors. Overall teaching effectiveness measure was obtained through the average of two items in SEEQ.

### *Validity and Reliability*

To assess the consistency across items of the survey instruments, Cronbach's Alpha was used for the items as a whole as well as for each subscale of SEEQ and TAI. Huck (2002) stated that compared to Kuder-Richardson 20 Reliability, Cronbach's Alpha is "more versatile because it can be used with instruments made up items that can be scored with three or more possible values" (p. 91-92).

In the original study of SEEQ, reliability estimates for the nine dimensions were examined through Cronbach's Alpha, yielding alpha coefficients that vary between .88 and .97 (Marsh, 1982). The validity of the scores yielded was supported through multitrait-multimethod analysis of relations between nine dimensions of

effective teaching.

In research studies, validity can be addressed through three approaches: content, construct, and criterion validity (Huck, 2002). In the proposed study, content and construct validity were addressed. To establish content and face validity, the items of the Teaching Appraisal Inventory (TAI) were analyzed by the researcher and the literature was used to ensure that they are in concert with those of SEEQ (Marsh, 1982), which encompasses nine dimensions of teaching. The scale items were then reviewed by the researcher and the committee members, in terms of content and the Likert-type scales incorporated. Some of the items were excluded from the survey, whereas some were revised to be included in the instrument. After the first revision, the survey was examined by two professors specializing in educational psychology to finalize the instrument to be used in the research study.

Bandura (2001) suggested the following:

The 'one-measure-fits-all' approach usually has limited explanatory and predictive value because most of the items in an all-purpose measure may have little or no relevance to the selected domain of functioning. Moreover, in an effort to serve all purposes, items in a global measure are usually cast in a general, decontextualized form leaving much ambiguity about exactly what is being measured and the level of task and situational demands that must be managed. Scales of perceived self-efficacy must be tailored to the particular domains of accurately reflect the construct. Self-efficacy is concerned with perceived capability. The items should be phrased in terms of can do rather than will do. Can is a judgment of capability; will is a statement of intention. Perceived self-efficacy is a major determinant of intention, but the two constructs are conceptually and empirically separable. (p.1)

Accordingly, the items that composed the instrument were selected from

college teaching literature, designed and worded under Bandura's (2001) guidance.

### Participants

Due to the scope of the study, two populations were involved: students and the faculty members.

#### *Student Population*

Student population consists of undergraduate and graduate students enrolled in Auburn University, a southeastern land-grant university, which is regarded as the largest university in Alabama. According to the Spring 2005 data from Institutional Research and Assessment, the university has an enrollment of 18,485 undergraduate and first professional students and 3,026 graduate students, with a total of 21,511 (10,894 male and 10,617 female) students. Out of eighteen thousand, four hundred and eighty-four (18,484) undergraduate and first professional students (9,346 male and 9,139 female), 823 study in College of Agriculture; 1153 in College of Architecture, Design, and Construction; 3388 in College of Business; 1481 in College of Education; 2504 in College of Engineering; 236 in School of Forestry and Wildlife Sciences; 1004 in College of Human Science; 4448 in College of Liberal Arts as undergraduate and 18 as first professional; 551 in School of Nursing; 476 in School of Pharmacy as first professional; 1997 in College of Sciences and Mathematics; 395 in College of Veterinary Science; 13 transients and auditors, and 46 were categorized under interdepartmental. Three thousand, six hundred and fifty-eight (3658) students

identified themselves as freshman, 3929 sophomore, 4259 junior, 5726 senior and fifth year, 25 first professional, and 888 as non-degree students.

Out of three thousand and twenty-six (3,026) graduate students (1,548 male and 1,478 female), 204 students study in College of Agriculture; 86 in College of Architecture, Design, and Construction; 426 in College of Business; 701 in College of Education; 618 in College of Engineering; 57 in School of Forestry and Wildlife Sciences; 89 in College of Human Sciences; 390 in College of Liberal Arts; 23 in School of Pharmacy; 276 in College of Sciences and Mathematics; 27 in College of Veterinary Science; 7 transients and auditors; and 100 were enrolled under interdepartmental. One thousand, six hundred and eighty-one (1,681) of the graduate students were enrolled in a master's program, 30 in specialist degree program, 1169 in doctoral degree program, while 103 students were in provisional status and 43 were in non-degree status.

Table 4 displays the distribution of undergraduate and graduate students across colleges and schools, gender, and class level.

Table 4

Distribution of Students across Colleges/ Schools, Gender, and Class Level

Variables	Number of students	
	Undergraduate N=18,485	Graduate N=3,026
<b>Colleges</b>		
Agriculture	823	204
Architecture, Design, & Construction	1,153	86
Business	3,358	426
Education	1,481	701
Engineering	2,504	618
Forestry and Wildlife Sciences	236	57
Human Science	1,004	89
Liberal Arts	4,448	390
Nursing	551	---
Pharmacy	476	23
Sciences and Mathematics	1,997	27
Veterinary Science	395	47
Transients and Auditors	13	7
Interdepartmental	46	100
<b>Gender</b>		
Male	9,346	1,548
Female	9,139	1,478
<b>Class Level</b>		
Freshman	3,658	
Sophomore	3,929	
Junior	4,259	
Senior	5,726	
1 <sup>st</sup> professional	25	
Non-degree	888	43

Table 4 (*continued*)

Variables	Number of students	
	Undergraduate N=18,485	Graduate N=3,026
Class Level		
Master's		1,681
Specialist		30
Doctoral		1,169
Provisional		103

*Student Sampling Procedure*

Students were recruited from the classes of the faculty members who agreed to participate in this research. Students of any ethnicity, gender, college, academic year, and age were eligible to take part in the study as long as they were enrolled in Auburn University during the time the surveys were provided, their professor was involved in the study, and they were willing to participate.

It was expected that 500 to 2500 undergraduate and graduate students across various colleges would participate in the study. Participants of the study were a total of 968 students, 97 graduate and 871 undergraduate; and 34 faculty members, in a southeastern university participated in this research study. 540 (55.8 %) students were female and 409 (42.3%) were male. 19 (1.9%) students failed to indicate their gender. Out of 968 students, 128 were freshman (13.22 %), 214 (22.11 %) were sophomore, 272 (28.10 %) were junior, 246 (25.41 %) were senior and 97 (10.02 %)



were postgraduate students. 11 (1.14) students did not indicate their academic level.

One hundred and four (104) students (10.74 %) were enrolled in a class in College of Architecture, Design, and Construction; 176 (18.18 %) in College of Business; 425 (43.91 %) in College of Education; 78 (8.06 %) in College of Engineering; 12 (1.24 %) in School of Forestry and Wildlife Sciences; 16 (1.65 %) in College of Human Sciences; 78 (8.06 %) in College of Liberal Arts; 32 (3.31 %) in School of Nursing; and 47 (4.86 %) in College of Sciences and Mathematics.

Six hundred and fifty-nine (659) (68.1 %) students indicated that they were taking the particular course because it was a major requirement, 71 (7.3 %) indicated because it was a major elective, 101 (10.4 %) indicated due to general education requirement, 53 (5.5 %) were taking it because it was related to their minor degree, and 73 (7.5 %) indicated they were taking that particular course because of general interest only. Eleven (11) (1.1 %) students did not specify their reason for taking the particular course. The GPA distribution of undergraduate students was as follows: 60 below 2.5, 302 between 2.5 and 3.0, 276 between 3 and 3.49, 133 between 3.5 and 3.7, and 185 above 3.7. 12 students did not specify their GPA.

Table 5 presents the demographics of the student sample across colleges, gender, academic level, GPA, expected grade, and reasons for taking the class.

Table 5

Distribution of Students in terms of the College of the Course they were Enrolled in, Gender, Academic level, GPA, Expected Grade, and Reasons for Taking the Class.

Variable	n (Total = 968)	%
<b>Colleges</b>		
Architecture, Design, & Construction	104	10.74
Business	176	18.18
Education	425	43.91
Engineering	78	8.06
Forestry and Wildlife Sciences	12	1.24
Human Science	16	1.65
Liberal Arts	78	8.06
Nursing	32	3.31
Sciences and Mathematics	47	4.86
<b>Gender</b>		
Male	409	43.1
Female	540	56.9

Table 5 (*continued*)

Variable	n (Total = 968)	%
Class Level		
Freshman	128	13.2
Sophomore	214	22.1
Junior	272	28.1
Senior	246	25.4
Postgraduate	97	10.0
Expected grade		
A	517	53.4
B	343	35.4
C	76	7.9
D	10	1.0
F	9	.9
Reasons for taking the class		
Major requirement	659	68.1
Major elective	71	7.3
General ed. requirement	101	10.4
Minor/related field	53	5.5
General interest	73	7.5

The distribution of students in terms of gender and academic level with comparison to those in population is presented in Table 6.

Table 6

Distribution of Students across Gender and Academic Level

Variables	Sample n=968	Population N=21,511	Chi-Square
Gender			21.432 <sup>***</sup>
Male	409 (43.1 %)	10,894 (50.64 %)	
Female	540 (56.9 %)	10,617 (49.36 %)	
Class Level			49.649 <sup>***</sup>
Freshman	128 (13.2 %)	3,658 (17 %)	
Sophomore	214 (22.1 %)	3,929 (18.26%)	
Junior	272 (28.1 %)	4,259 (19.80 %)	
Senior	246 (25.4 %)	5,726 (26.62 %)	
Postgraduate	97 (10 %)	3,026 (14.07%)	

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

As is shown in Table 6, the student sample of the current study underrepresented male students as well as freshman, senior, and postgraduate

students. On the other hand, the sample overrepresented female students; sophomore, and junior students.

### *Faculty Population*

Faculty members employed by Auburn University constitute the second population of the study. According to the 2004-2005 Data by Institutional Research and Assessment, out of 1,177 faculty members (850 male and 327 female), 490 were identified as full professor, 350 as associate professor, 244 as assistant professor, 68 as instructor, and 25 as visiting professor.

According to the Faculty Distribution Data of 2004-2005, the distribution of faculty across colleges is as follows: 148 in College of Agriculture; 52 in College of Architecture, Design, and Construction; 83 in College of Business; 86 in College of Education; 147 in College of Engineering; 30 in School of Forestry and Wildlife Sciences; 45 in College of Human Sciences; 278 in College of Liberal Arts; 10 in School of Nursing; 42 in School of Pharmacy; 145 in College of Sciences and Mathematics; and 102 in College of Veterinary Science. The remaining nine (9) faculty members were employed in other units on campus. According to the tenure data of 2003-2004, 142 faculty members in College of Agriculture; 34 in College of Architecture, Design, and Construction; 63 in College of Business; 65 in College of Education; 107 in College of Engineering; 26 in School of Forestry and Wildlife Sciences; 39 in College of Human Sciences; 171 in College of Liberal Arts; 4 in School of Nursing; 21 in School of Pharmacy; 126 in College of Sciences and

Mathematics; and 70 in College of Veterinary Science were tenured.

### *Faculty Sampling Procedure*

Faculty members were recruited based on their willingness to participate in the study. Faculty members of any ethnicity, gender, years of experience, pedagogical training, research productivity, and college were eligible to participate in the study. Marsh (1984) states “University faculty have little or no formal training in teaching, yet find themselves in a position where their salary or even their job may depend on their classroom teaching skills. Any procedure used to evaluate teaching effectiveness would prove to be threatening and highly criticized” (p. 749). As such, not many faculty members were willing to share how effective they teach measured by student ratings. Thus, the response rate would not have been high enough to validate the instrument designed for this study if random sampling had been utilized.

Although the aforementioned description of the population would allow for a stratified sampling, convenience sampling and snowball sampling were used due to potential low response rate by the faculty. Convenience samples are comprised of participants who are available and willing to participate in the study (Huck, 2000).

The faculty members were contacted through emails asking their interest in the pilot study. Once they demonstrated their willingness to participate, they were provided with the Teaching Appraisal Inventory (TAI) to assess their own self-efficacy in teaching and the Student Evaluation of Education Quality (SEEQ) (Marsh, 1982) to be given to their students in their relevant class to assess their teaching

effectiveness. They were also consulted for recruiting their colleagues. It was expected that 25 to 100 professors and 500 to 2500 undergraduate and graduate students across various colleges (e.g. education, business, engineering, nursing, and human science) would participate in the study.

Thirty-four (34) professors, 16 (47.1 %) female and 18 (52.9 %) male, participated in this research study. 1 (2.9 %) professor was from College of Architecture, 3 (8.8 %) were from College of Business, 20 (58.8 %) were from College of Education, 3 (8.8 %) were from College of Engineering, 1 (2.9 %) was from School of Forestry, 1 (2.9 %) from College of Human Sciences, 2 (5.9 %) from College of Liberal Arts, 1 (2.9 %) from School of Nursing, and 2 (5.9 %) were from College of Sciences and Math.

Out of thirty-four participants, nine (9) (26.5 %) identified themselves as graduate teaching assistant (GTA), 3 (8.8 %) as full professor, 11 (32.4 %) as associate professor, 8 (23.5 %) as assistant professor, and three (3) (8.8 %) as instructor. Fourteen (14) (41.2 %) professors were tenured and 14 (41.2 %) of them were untenured. 6 professors did not specify their tenure status. In terms of pedagogical training, 30 (88.2 %) professors gathered feedback from students using the university course evaluation form, 13 (38.2 %) supplemented the university form with questions tailored to their class, 22 (64.7 %) have had colleagues/peers observe and review their teaching, 12 (35.3 %) have videotaped their teaching, 28 (82.4 %) discussed their teaching with a colleague, 25 (73.5 %) have read about effective teaching strategies, 15 (44.1 %) have attended workshops, 12 (35.3 %) professors

indicated that they have engaged in other ways to improve their teaching such as reading research on effective teaching and learning.

Table 7 presents the demographics of the faculty sample in comparison to the population.

Table 7

Demographics of Faculty across Colleges/Schools, Gender, Rank, and Tenure-Status

Variables	Sample n=34	Population N=1177	Chi-Square
<hr/>			
College/School			
Agriculture	0	148 (12.57 %)	
Architecture, Design, & Const.	1 (2.9 %)	52 (4.4 %)	
Business	3 (8.8 %)	83 (7 %)	
Education	20 (58.8 %)	86 (7.3 %)	
Engineering	3 (8.8 %)	147 (12.49 %)	
Forestry and Wildlife Sciences	1 (2.9 %)	30 (2.5 %)	
Human Science	1 (2.9 %)	45 (3.8 %)	
Liberal Arts	2 (5.88%)	278 (23.62 %)	
Nursing	1 (2.9 %)	10 (.8 %)	
Pharmacy	0	42 (3.57%)	
Sciences and Mathematics	2 (5.88 %)	145 (12.32 %)	
Veterinary Science	0	102 (8.67 %)	

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Table 7 (Continued)

Demographics of Faculty across Colleges/Schools, Gender, Rank, and Tenure-Status

Variables	Sample n=34	Population N=1177	Chi-Square
Gender			10.742**
Male	16 (47.06 %)	850 (72.2 %)	
Female	18 (52.94 %)	327 (27.78 %)	
Rank			9.523*
Full Professor	3 (8.8 %)	490 (41.6 %)	
Associate Professor	11 (32.35 %)	350 (29.74 %)	
Assistant Professor	8 (23.53 %)	244 (20.73 %)	
Instructor	3 (8.8 %)	68 (5.78 %)	
Visiting Professor	0	25 (2.12 %)	
GTA	9 (26.47 %)		
Tenure			7.76**
Tenured	14 (41.18 %)	868 (73.75 %)	
Non-tenured	14 (41.18 %)	309 (26.25 %)	

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\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

As shown in Table 7, the faculty sample underrepresented the faculty in College of Agriculture; Architecture, Design, and Construction; Engineering; Human Science;

Liberal Arts; Sciences and Mathematics; Veterinary Science; School of Pharmacy; male professors; full professors, and tenured professors. The sample, on the other hand, overrepresented the faculty in College of Business; Education; School of Forestry and Wildlife Sciences; School of Nursing; female professors; associate and assistant; and non-tenured professors.

### Statistical Method

*Question 1: Does professor's self-efficacy predict their teaching effectiveness?*

Regression is used either “to predict scores on one variable based upon information regarding the other variable(s)” or “to explain why the study’s people, animals, or things score differently on a particular variable of interest” (Huck, 2000, p.566).

In accordance with the research supporting the multidimensionality of teaching effectiveness and hence teacher self-efficacy, eight simple bivariate correlations were conducted to analyze the relation between relevant dimensions, and one additional simple regression analysis was performed to assess the relationship between general teaching effectiveness and sense of efficacy. Teaching effectiveness was measured by SEEQ and professor self-efficacy was measured by TAI.

*Question 2: Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) predict professors' self-efficacy?*

Like simple regression, multiple regression can be used to exploratory or predictive purposes.

Pedhazur (1997) asserts that multiple regression is superior to other statistical analyses under the following conditions:

(1) when the independent variables are continuous; (2) when some of the independent variables are continuous and some are categorical, as in analysis of covariance, aptitude-treatment interactions, or treatments by level designs; (3) when cell frequencies in a factorial design are unequal and disproportionate, and (4) when studying trends in the data-linear, quadratic, and so on. (p. 406)

For the aforementioned research question, multiple regression was performed to predict teaching efficacy by using the data regarding gender, academic rank, teaching experience, and pedagogical training as the independent variables vary from continuous and categorical and the dependent variable is continuous.

Categorical variable, academic rank, was coded using criterion-coding so as to conduct regression analyses.

A total of nine (9) multiple regression analyses were used to examine whether professor characteristics have an influence on general and each dimension of perceived efficacy in teaching. Follow-up univariate analysis of variance (ANOVA) was used to determine more specific differences among statistically significant categorical predictors.

*Question 3: Do individual professor variables (i.e., gender, academic rank, tenure status, and teaching experience) influence student ratings of teaching effectiveness?*

Multiple regression analysis was used to assess to what extent professor characteristics have an influence (if any) on the ratings they received in teaching.

*Question 4: Are there statistically significant differences between students' and professors' perceptions on student rating myths?*

Since there were 16 student rating myths, every one of these was used as a measure. Consequently, multivariate analysis of variance (MANOVA) was used to investigate differences between students and professors regarding their perceptions of student rating myths.

*Question 5: Do student gender, grade point average (GPA), and academic year (e.g. freshman, senior) predict an overall student rating myth?*

Multiple regression analysis was used to examine the extent to which student characteristics have an impact on overall student rating myth. Appropriate follow-up tests were performed to determine more specific differences among statistically significant predictors.

*Question 6: Is there a statistically significant relationship between student and course characteristics and student ratings?*

Multiple regression analysis was used to examine the extent to which student and course characteristics have an impact on student ratings.

### Summary of Methodology

The methodology of the current study focused on gathering data from undergraduate and graduate students enrolled in a southeastern university and college professors (graduate teaching assistant, instructor, assistant professor, associate professor, and full professor) teaching at the same university. The students provided

data with regard to professors' teaching effectiveness so that it would allow the researcher to determine if relationship exists between teaching effectiveness and professors' efficacy beliefs, which was provided by the faculty. Data on perceptions of student rating myths supplied both by the students and the faculty were included to examine statistically significant differences between students and faculty as well as male and female students. Demographics of students and faculty were also considered for possible effects in overall teaching effectiveness and professors' efficacy beliefs.

## IV. RESULTS

### Introduction

One of the purposes of the current study was to develop an instrument capturing different dimensions of college professor's sense of efficacy so as to investigate the relation between professors' efficacy beliefs and professors' teaching effectiveness. Also, the differences between students' and professors' perceptions of student rating myths as well between female and male students were examined. It was also the researcher's intention to investigate professor characteristics as predictors of teacher self-efficacy and overall effectiveness. It is also the researcher's intention to further use the information for making suggestions towards improvement of teaching assessment methods. This chapter presents the results of the reliability analyses and the research questions.

### Data Analysis

Responses of 968 students and 34 faculty members were entered into an SPSS data file. Analyses were performed by SPSS 13.0 version for Windows.

Research questions were:

- 1- Does professor's self-efficacy predict their teaching effectiveness?
- 2- Do individual professor variables (i.e., gender, academic rank, years taught, and

pedagogical training) predict professors' self-efficacy?

3- Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) influence student ratings of overall teaching effectiveness?

4- Are there statistically significant differences between students' and professors' perceptions on student rating myths?

5- Do student gender, grade point average (GPA), and academic year (e.g. freshman, senior) predict an overall student rating myth?

6- Is there a statistically significant relationship between student and course characteristics and student ratings?

Initially, the nine dimensions measured by the Student Evaluation of Educational Quality (SEEQ) and eight dimensions of Teacher Appraisal Inventory (TAI) were considered for this study. Since one of the factors (workload) in SEEQ did not correspond to any of the factors in TAI, it was discarded from data analyses. The factors of SEEQ were learning/value, enthusiasm, organization, group interaction, individual rapport, breadth of coverage, workload, exams/grading, and assignments. Dimensions of TAI were efficacy in students' learning, enthusiasm, organization, group interaction, rapport with students, breadth of coverage, exam/evaluation, and assignments.

### *Reliability Analysis of Teaching Effectiveness and Student Rating Myths*

To assess internal consistency among items, reliability analysis was conducted for each subscale in teaching effectiveness and an overall scale of student rating

myths. Table 8 provides a summary of the reliability analysis. Cronbach's alpha coefficients for student rating myths were .854 for students and .799 for professors.

Reliability analysis yielded high internal consistencies for each of these dimensions, ranging from .662 for assignments to .886 for group interaction, with a median reliability of .828, indicating acceptable internal consistency for each subscale. In the original study of SEEQ, reliability estimates for the nine dimensions were examined through Cronbach's Alpha for the nine dimensions, yielding alpha coefficients that vary between .88 and .97 (Marsh, 1982). All nine dimensions, however, were also correlated with each other (Mdn correlation = .594). Therefore, one overall dimension of teaching effectiveness was used in subsequent analysis. The Cronbach's alpha coefficient for this overall scale was .963. These correlations are summarized in Table 9.

Table 8

Summary of Reliability Estimates for SEEQ

Instrumentation	# items	Cronbach's $\alpha$
Student Rating Myths		
Professors	16	.799
Students	16	.854
SEEQ		
Learning/Value	4	.833



Table 8 (*continued*)

## Summary of Reliability Estimates for SEEQ

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Instrumentation	# items	Cronbach's $\alpha$
<hr/>		
SEEQ		
Enthusiasm	4	.850
Organization	4	.790
Group Interaction	4	.886
Rapport	4	.850
Breadth	4	.828
Exam	3	.807
Assignment	2	.662
Difficulty (workload)	4	.750

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Table 9

## Correlation Coefficients for Relations among Nine Dimensions of Teaching Effectiveness

Dimension	E	O	G	R	B	Ex	A	D
Learning	.683*	.710***	.634***	.560***	.656***	.598***	.590***	.063
Enthusiasm		.703***	.712***	.642***	.668***	.575***	.409***	.026
Organization			.648***	.693***	.713***	.736***	.555***	.009
Group int.				.680***	.717***	.580***	.465***	-.021
Rapport					.699***	.679***	.444***	-.059
Breadth						.671***	.511***	-.011
Exam							.553***	-.016
Assignment								.086**

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

*Reliability Analysis of Professors' Self-Efficacy*

To assess internal consistency among items, reliability analysis was conducted for each subscale in professors' sense of efficacy and overall scale of the items in TAI. Table 10 provides a summary of the reliability estimates. The overall Cronbach's alpha coefficient for professors' sense of efficacy was .949. Reliability analyses yielded high internal consistencies for each of the dimensions of professors'

self-efficacy, ranging from .626 for breadth to .840 for learning, with a median reliability of .816, indicating acceptable internal consistency for each subscale. All eight dimensions, however, were also correlated with each other (Mdn correlation = .567). These correlations are summarized in Table 11.

Table 10

Summary of Reliability Estimates of Professors' Self-Efficacy Factors

Subscale	# items	Cronbach's $\alpha$
Learning	9	.840
Enthusiasm	6	.799
Organization	5	.823
Group Interaction	3	.764
Rapport	5	.823
Breadth	5	.626
Exam/Evaluation	2	.839
Assignment	2	.808

Table 11

Correlation Coefficients for Relations among 8 Dimensions of Professors' Self-Efficacy

Dimension	E	O	G	R	B	Ex	A
Learning	.799 <sup>***</sup>	.684 <sup>***</sup>	.686 <sup>***</sup>	.724 <sup>***</sup>	.700 <sup>***</sup>	.570 <sup>***</sup>	.526 <sup>***</sup>
Enthusiasm		.648 <sup>***</sup>	.563 <sup>**</sup>	.639 <sup>***</sup>	.524 <sup>***</sup>	.534 <sup>***</sup>	.341 <sup>*</sup>
Organization			.479 <sup>**</sup>	.612 <sup>***</sup>	.514 <sup>***</sup>	.629 <sup>***</sup>	.577 <sup>***</sup>
Group int.				.709 <sup>***</sup>	.504 <sup>***</sup>	.490 <sup>***</sup>	.519 <sup>***</sup>
Rapport					.542 <sup>**</sup>	.694 <sup>***</sup>	.592 <sup>***</sup>
Breadth						.438 <sup>***</sup>	.449 <sup>**</sup>
Exam/Evaluation							.388 <sup>*</sup>

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

*Question #1: Does professor's self-efficacy in teaching predict their teaching effectiveness?*

Simple correlation analyses were conducted to examine the relationship between overall teaching effectiveness and professors' overall self-efficacy. (See Table 12 for the summary). However, the analysis failed to suggest any statistically significant relationship ( $r = .322$ ,  $F = 3.698$ ,  $p > .05$ ). In addition, to investigate the relationship between the subscales of teaching effectiveness and professors' self-efficacy, eight (8) separate bivariate correlations were performed.

Table 12

Correlation Analyses Summary of Teaching Effectiveness and Professors' Self-Efficacy

Measure	r	r <sup>2</sup>	t-value
Overall	.322	.104	1.92
Learning	.261	.068	1.53
Enthusiasm	.484**	.234	3.13
Organization	.066	.004	.38
Group Interaction	.305	.093	1.81
Rapport	.205	.042	1.18
Breadth	.469**	.220	3.00
Exam/Evaluation	.157	.025	.90
Assignment	.223	.050	1.29

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

As presented in Table 12, the regression analyses indicated a statistically significant relationship between teaching effectiveness in enthusiasm and professors' self-efficacy in enthusiasm with an  $R^2$  of .234, ( $F = 9.796, p < .01$ ). That is, self-efficacy in enthusiasm accounted for 23.4 % of the variance in effectiveness in enthusiasm. Similarly, teaching effectiveness in breadth accounted for 22 % of the variance in self-efficacy in breadth with an  $R^2$  of .220 ( $F = 9.000, p < .01$ ). The other correlations failed to indicate statistical significance ( $p > .05$ ).

*Question #2: Do individual professor variables (i.e., gender, academic rank, years taught, and pedagogical training) predict professors' self-efficacy?*

A backward regression analysis was performed to investigate the extent to which individual professor characteristics were related to their overall sense of efficacy and in eight dimensions of self-efficacy. Particularly, professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were used as predictors of an overall sense of efficacy and its eight dimensions, respectively.

The overall regression model (with all four predictors) resulted in an  $R^2$  of .266 ( $F = 2.443, p > .05$ ). A simpler model, however, comprised of just one predictor (academic rank), yielded an  $R^2$  of .255 ( $F = 10.281, p < .05$ ). In general, higher self-efficacy in teaching was associated with the higher academic rank in that higher the academic rank of the professor, higher the overall efficacy beliefs in teaching.

The regression summary of overall and restricted model is presented in Table 13.

Table 13

Regression Summary of Professors' Overall Self-Efficacy in Teaching

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.266		
Professor gender	.083		.076	.187
Years taught	.051		.033	.406
Pedagogy	-.016		-.016	-.034
Academic rank	.453		.314	.505
Restricted Model		.255		
Academic rank	.505**		.505	.505

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of -.009 was not statistically significant ( $F = .361, p = .553$ )

To further investigate differences in professors' overall efficacy beliefs in teaching across academic rank, univariate analysis of variance (ANOVA) was performed. Table 14 displays the means and standard deviations of professors' overall efficacy beliefs in teaching.

Table 14

Means and Standard Deviations for Professors' Overall Efficacy Beliefs in Teaching

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	4.89	.782
Instructor	5.33	1.528
Assistant Professor	5.63	.744
Associate Professor	5.73	.905
Full Professor	6.67	.577

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with no violation being reported ( $p > .05$ ). Although full professors seemed to have the highest efficacy beliefs in overall teaching ( $M = 6.67$ ,  $SD = .577$ ) and the graduate teaching assistants the lowest ( $M = 4.89$ ,  $SD = .782$ ), the analysis yielded no statistically significant differences across academic rank ( $F_{4, 29} = 2.666$ ,  $p > .05$ ). An observed power of .668 and ( $\epsilon^2$ ) eta square of .269 were reported.

### *2a: Predicting Self-Efficacy in Students' Learning*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in learning. The overall regression model (with all four predictors) resulted in an  $R^2$  of .232 ( $F = 2.041$ ,  $p > .05$ ) (see Table 15).

A simpler model, however, comprised of just one predictor (academic rank), yielded an  $R^2$  of .173 ( $F = 6.271, p = .018$ ). Accordingly, higher self-efficacy in students' learning was associated with higher academic rank.

Table 15

Regression Summary of Professors' Self- Efficacy in Students' Learning

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.232		
Professor gender	.031		.029	.000
Years taught	-.261		-.205	.044
Pedagogy	.124		.124	.108
Academic rank	.554*		.467	.416
Restricted Model		.173		
Academic rank	.416*		.416	.416

\* $p < .05$ , \*\* $p < .01$ , \*\*\* $p < .001$

$R^2$  difference of -.043 was not statistically significant ( $F=1.602, p = .216$ )

To further investigate differences among professors' efficacy beliefs in students' learning, univariate analysis of variance (ANOVA) was performed.

Table 16 displays the means and standard deviations of professors' efficacy beliefs in students' learning.



Table 16

## Means and Standard Deviations for Professors' Efficacy Beliefs in Students' Learning

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	4.95	.295
Instructor	4.81	1.027
Assistant Professor	5.53	.727
Associate Professor	5.26	.939
Full Professor	6.04	.295

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p < .05$ ). Although full professors seemed to have the highest efficacy beliefs in students' learning ( $M = 6.67$ ,  $SD = .577$ ) and instructors the lowest, the analysis yielded no statistically significant differences across academic rank ( $F_{4,29} = 1.747$ ,  $p > .05$ ). An observed power of .467 and ( $\epsilon^2$ ) eta square of .194 were reported.

*2b: Predicting Self-Efficacy in Enthusiasm*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in enthusiasm. The analysis yielded no

statistical significance neither with the full ( $F = 1.173, p > .05$ ) or restricted model ( $F = 3.962, p > .05$ ). The summary of the regression analysis is presented in Table 17.

Table 17

Regression Summary of Professors' Self-Efficacy in Enthusiasm

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.148		
Professor gender	-.081		-.074	-.070
Years taught	-.040		-.031	.121
Pedagogy	.146		.146	.118
Academic rank	.381		.323	.342

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

*2c: Predicting Self-Efficacy in Organization*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in organization. The overall regression model (with all four predictors) resulted in an R<sup>2</sup> of .242 ( $F = 2.161, p > .05$ ). A simpler model, however, comprised of just one predictor (academic rank), yielding R<sup>2</sup> of .214 ( $F = 8.172, p = .008$ ). Accordingly, higher self-efficacy in organization of the class was associated with higher academic rank. The regression summary of overall and restricted model is presented in Table 18.

Table 18

## Regression Summary of Professors' Self-Efficacy in Organization

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.242		
Professor gender	.172		.157	.180
Years taught	-.066		-.056	.191
Pedagogy	.067		.066	.031
Academic rank	.480*		.438	.463
Restricted Model		.214		
Academic rank	.463**		.463	.463

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of -.021 was not statistically significant ( $F = .803$ ,  $p = .377$ )

To further investigate differences among professors' efficacy beliefs in organization, univariate analysis of variance (ANOVA) was performed.

Table 19 displays the means and standard deviations of professors' efficacy beliefs in organization.

Table 19

## Means and Standard Deviations for Professors' Efficacy Beliefs in Organization

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	5.47	.707
Instructor	5.33	.902
Assistant Professor	5.98	.433
Associate Professor	5.60	.626
Full Professor	6.33	.643

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p > .05$ ). Although full professors seemed to have the highest efficacy beliefs in organization ( $M = 6.33$ ,  $SD = .643$ ) and the instructors the lowest ( $M = 5.33$ ,  $SD = .902$ ), the analysis yielded no statistically significant differences across academic rank ( $F_{4,29} = 1.743$ ,  $p > .05$ ). An observed power of .466 and ( $\epsilon^2$ ) eta square of .194 were reported.

*2d: Predicting Self-Efficacy in Breadth*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in breadth.

The analysis yielded no statistical significance neither with the full ( $F = .960, p > .05$ ) or restricted model ( $F = 1.828, p > .05$ ).

The summary of the regression analysis is presented in Table 20.

Table 20

Regression Summary of Professors' Self-Efficacy in Breadth

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.125		
Professor gender	.154		.141	.065
Years taught	-.244		-.219	-.069
Pedagogy	.156		.163	.102
Academic rank	.341		.318	.240

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

### *2e: Predicting Self-Efficacy in Rapport*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in rapport. The overall regression model (with all four predictors) resulted in an R<sup>2</sup> of .228 ( $F = 1.989, p > .05$ ) (see Table 21). A simpler model, however, comprised of just one predictor (academic rank), yielding R<sup>2</sup> of .186 ( $F = 6.871, p = .014$ ). Accordingly, higher self-efficacy in rapport was associated with higher academic rank.

Table 21

## Regression Summary of Professors' Self-Efficacy in Rapport

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.228		
Professor gender	-.125		-.115	-.116
Years taught	-.049		-.045	-.028
Pedagogy	.131		.131	.158
Academic rank	.442*		.436	.432
Restricted Model		.186		
Academic rank	.432*		.432	.432

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of  $-.022$  was not statistically significant ( $F = .808, p = .376$ )

To further investigate differences among professors' efficacy beliefs in rapport, univariate analysis of variance (ANOVA) was performed.

Table 22 displays the means and standard deviations of professors' efficacy beliefs in rapport.

Table 22

Means and Standard Deviations for Professors' Efficacy Beliefs in Rapport

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	5.78	.815
Instructor	4.87	.987
Assistant Professor	6.23	.789
Associate Professor	5.73	.878
Full Professor	6.20	.721

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p > .05$ ). Assistant professors seemed to have the highest ( $M = 6.23$ ,  $SD = .789$ ), while the instructors the lowest efficacy beliefs in rapport with their students ( $M = 4.87$ ,  $SD = .987$ ); however, the analysis yielded no statistically significant differences across academic rank ( $F_{4, 29} = 1.632$ ,  $p > .05$ ). An observed power of .438 and ( $\epsilon^2$ ) eta square of .184 were reported.

### *2f: Predicting Self-Efficacy in Group Interaction*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in group interaction. The overall regression model (with all four predictors) resulted in an  $R^2$  of .203 ( $F = 1.724$ ,  $p > .05$ ). A

simpler model with two predictors (academic rank and years taught) yielded  $R^2$  of .198 ( $F = 3.591, p = .040$ ). Accordingly, higher self-efficacy in group interaction was associated with academic rank and years taught.

Table 23 presents the overall regression model.

Table 23

Regression Summary of Professors' Self-Efficacy in Group Interaction

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.203		
Professor gender	.053		.157	.180
Years taught	-.374		-.056	.191
Pedagogy	-.050		.066	.031
Academic rank	.532*		.438	.463
Restricted Model		.198		
Years taught	-.347		-.293	-.068
Academic rank	.522*		.463	.463

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of -.003 was not statistically significant ( $F = .090, p = .767$ )

To further investigate differences among professors' efficacy beliefs in group interaction, one way analysis of variance (ANOVA) was performed.

Table 24 displays the means and standard deviations of professors' efficacy beliefs in rapport.



Table 24

Means and Standard Deviations for Professors' Efficacy Beliefs in Group Interaction

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	5.59	.778
Instructor	4.78	1.018
Assistant Professor	5.54	1.038
Associate Professor	5.70	1.069
Full Professor	6.22	.694

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p > .05$ ). Full professors seemed to have the highest ( $M = 6.22$ ,  $SD = .694$ ), while the instructors the lowest efficacy beliefs in group interaction ( $M = 4.78$ ,  $SD = 1.018$ ); however, the analysis yielded no statistically significant differences across academic rank ( $F_{4,29} = 1.897$ ,  $p > .05$ ). An observed power of .249 and ( $\epsilon^2$ ) eta square of .110 were reported.

Further simple correlation was performed to analyze the relation between years professors taught and efficacy beliefs in group interaction. Correlation analysis indicated no statistically significant correlation between years taught and efficacy beliefs in group interaction ( $r = -.068$ ,  $p > .05$ ).

### *2g: Predicting Self-Efficacy in Exam/Evaluation*

A backward regression analysis was used to investigate the extent to which

professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in exam. The overall regression model (with all four predictors) resulted in an  $R^2$  of .205 ( $F = 1.735, p > .05$ ) (see Table 25). A simpler model, however, comprised of just one predictor (academic rank), yielding  $R^2$  of .182 ( $F = 6.653, p = .015$ ). Accordingly, higher self-efficacy in exam was associated with higher academic rank.

Table 25

Regression Summary of Professors' Self-Efficacy in Exam/Evaluation

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.205		
Professor gender	-.140		-.128	-.103
Years taught	.023		-.018	.142
Pedagogy	.029		.029	.031
Academic rank	.452*		.393	.426
Restricted Model		.182		
Academic rank	.426*		.426	.426

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of -.022 was not statistically significant ( $F = .796, p = .380$ )

To further investigate differences among professors' efficacy beliefs in exam and evaluation, univariate analysis of variance (ANOVA) was performed.

Table 26 displays the means and standard deviations of professors' efficacy beliefs in exam and evaluation.

Table 26

Means and Standard Deviations for Professors' Efficacy Beliefs in Exam/Evaluation

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	5.78	.712
Instructor	5.33	.577
Assistant Professor	5.94	.821
Associate Professor	5.77	.754
Full Professor	6.67	.577

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p > .05$ ). Full professors seemed to have the highest efficacy beliefs in exam and evaluation ( $M = 6.67$ ,  $SD = .577$ ), while instructors the lowest ( $M = 5.33$ ,  $SD = .577$ ); nevertheless, the analysis yielded no significant differences across academic rank ( $F_{4, 29} = 1.366$ ,  $p > .05$ ). An observed power of .371 and ( $\epsilon^2$ ) eta square of .159 were reported.

### *2h: Predicting Self-Efficacy in Assignment*

A backward regression analysis was used to investigate the extent to which professor academic rank (GTA, instructor, assistant professor, associate professor, or full professor), gender, years taught, and number of pedagogical training they received were related to their self-efficacy in assignment. The overall regression model (with all four predictors) resulted in an  $R^2$  of .214 ( $F = 1.835$ ,  $p > .05$ )

Table 27 displays the summary of regression analysis. (see Table 27). A simpler model, however, comprised of just one predictor (academic rank), yielding  $R^2$  of .197 ( $F = 7.367, p = .011$ ). Accordingly, higher self-efficacy in assignment was associated with higher academic rank.

Table 27

Regression Summary of Professors' Self-Efficacy in Assignment

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.214		
Professor gender	.123		.112	.156
Years taught	-.067		-.062	.006
Pedagogy	.066		.065	.126
Academic rank	.420*		.411	.444
Restricted Model		.197		
Academic rank	.444*		.444	.444

\* $p < .05$ , \*\* $p < .01$ , \*\*\* $p < .001$

$R^2$  difference of -.009 was not statistically significant ( $F = .312, p = .581$ )

To further investigate differences among professors' efficacy beliefs in assignment, univariate analysis of variance (ANOVA) was performed.

Table 28 displays the means and standard deviations of professors' efficacy beliefs in assignment.

Table 28

## Means and Standard Deviations for Professors' Efficacy Beliefs in Assignment

Variable	M	SD
Academic Rank		
Graduate Teaching Assistant	5.39	.961
Instructor	4.83	.764
Assistant Professor	5.88	.694
Associate Professor	5.77	.720
Full Professor	5.17	1.041

The homogeneity of variance assumption was tested using Levene's Test for Equality of Variances with violation being reported ( $p > .05$ ). Assistant professors seemed to have the highest efficacy beliefs in assignment ( $M = 5.88$ ,  $SD = .694$ ) and the instructors the lowest ( $M = 4.83$ ,  $SD = .764$ ); however, the analysis yielded no statistically significant differences across academic rank ( $F_{4, 29} = 1.355$ ,  $p > .05$ ). An observed power of .368 and ( $\epsilon^2$ ) eta square of .157 were reported.

*Question #3: Do individual professor variables (i.e., gender, academic rank, teaching experience) influence student ratings of overall teaching effectiveness?*

A backward regression analysis was performed to investigate the extent to which individual professor variables (gender, academic rank, years taught, and

pedagogical training) influence students ratings of overall teaching effectiveness. The overall regression model (with all four predictors) resulted in an  $R^2$  of .215 ( $F = 1.845, p > .05$ ) (see Table 29). Likewise, a simpler model failed to indicate statistically significant relationship between overall teaching effectiveness and professor characteristics ( $F = 3.251, p > .05$ ). Consequently, no statistically significant relation was found between professor gender, academic rank, years taught, pedagogical training and overall teaching effectiveness.

Table 29

Regression Summary of Overall Teaching Effectiveness

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.215		
Professor gender	-.029		-.027	-.095
Years taught	-.348		-.251	-.027
Pedagogy	.175		.193	.184
Academic rank	.536*		.416	.318
Restricted Model		.183		
Academic rank	.545*		.427	.318
Years taught	-.365		-.286	-.027

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

*Question #4: Are there statistically significant differences between students' and professors' perceptions on student rating myths?*

To examine the difference between students' and professors' attitudes towards

student rating myths, multivariate analysis of variance (MANOVA) was conducted upon the statistically significant correlations ( $p < .05$ ) among the dependent variables. The multivariate homogeneity of variance assumption was tested using Box's Test of Equality of Covariance Matrices with no violation being reported ( $p > .001$ ). MANOVA yielded statistically significant difference between students' and professors' attitudes towards student rating myths in four (4) items, Hotelling's  $T^2 = .081$ ,  $p < .001$ . The multivariate  $\eta^2$  based on Hotelling's Trace was .075. An observed power of 1.0 was reported. Table 30 displays the results of multivariate analysis of variance between students' and professors' attitudes towards student rating myths.

Table 30

Comparison between Students' and Professors' Perceptions towards Student Rating Myths

Myths	Student M (SD)	Professor M (SD)	F
Myth #1	5.44 (1.28)	4.16 (1.34)	29.419**
Myth #2	3.69 (1.54)	3.10 (1.11)	4.515*
Myth #3	3.39 (1.61)	3.23 (1.15)	.317
Myth #4	2.66 (1.54)	3.06 (1.32)	2.050
Myth #5	2.48 (1.52)	3.19 (1.22)	6.713*
Myth #6	3.84 (1.57)	4.23 (1.38)	1.787

Table 30 (continued)

Comparison between Students' and Professors' Perceptions towards Student Rating Myths

Myths	Student M (SD)	Professor M (SD)	F
Myth #7	2.61 (1.55)	3.10 (1.56)	2.985
Myth #8	3.56 (1.65)	3.48 (1.36)	.072
Myth #9	3.74 (1.60)	3.81 (1.47)	.056
Myth #10	3.77 (1.60)	3.68 (1.60)	.103
Myth #11	3.57 (1.62)	4.00 (1.44)	2.144
Myth #12	2.94 (1.60)	2.48 (1.53)	2.461
Myth #13	4.31 (1.56)	4.10 (1.35)	.587
Myth #14	3.28 (1.46)	2.87 (1.26)	2.307
Myth #15	3.87 (1.38)	2.84 (1.37)	16.846**
Myth #16	2.72 (1.69)	2.29 (1.10)	1.960

\* $p < .05$ , \*\* $p < .01$ , \*\*\* $p < .001$ . A multivariate analysis of variance (MANOVA) comparison yielded a Hotelling's  $T^2$  of .081,  $p < .001$ .

Follow-up univariate F tests were used to determine which specific items separated the two groups. According to the analyses, students ( $M = 5.44$ ,  $SD = 1.28$ ) believed that students are qualified to make accurate judgments of college professors' teaching effectiveness more than the professors did ( $M = 4.16$ ,  $SD = 1.34$ ), while they perceived professors' colleagues with excellent publication records and expertise as



better qualified to evaluate their peers' teaching effectiveness ( $M = 3.69$ ,  $SD = 1.54$ ) than did the professors ( $M = 3.10$ ,  $SD = 1.11$ ). In addition, professors had stronger agreement ( $M = 3.19$ ,  $SD = 1.22$ ) than the students ( $M = 2.48$ ,  $SD = 1.52$ ) on the myth stating that student ratings are both unreliable and invalid. Finally, compared to professors ( $M = 2.84$ ,  $SD = 1.37$ ), students ( $M = 3.87$ ,  $SD = 1.38$ ) more strongly agreed on the myth that student ratings on single general items are accurate measures of instructional effectiveness.

*Question #5: Do student gender, grade point average (GPA), and academic year (e.g. freshman, senior) predict an overall student rating myth?*

A regression analysis was used to examine the extent to which student characteristics were related to their perceptions of student rating myths. More specifically, student gender, grade point average (GPA), and academic year (e.g. freshman, senior) were used as predictors of an overall student rating myth scale. The full regression model with all three predictors resulted in an  $R^2$  of .020 ( $p < .001$ ). Of the three predictors, gender was the only variable reaching statistical significance. Therefore, a more restricted, simpler model using just gender was examined, yielding an  $R^2$  of .018. The difference between the full and restricted regression models was not statistically significant ( $F=.935$ ,  $p = .393$ ), therefore the restricted model was accepted.

The summary of the regression analysis is presented in Table 31.

Table 31

## Regression Summary of Students' Perceptions of Student Rating Myths

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Full Model		.020		
Gender	-.140***		-.139	-.135
GPA	.044		.044	.028
Academic year	.006		.006	-.005
Restricted Model		.018		
Gender	-.135***		-.135	-.135

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

$R^2$  difference of .002 was not statistically significant ( $F = .935$ ,  $p = .393$ )

As a result of gender contributing to students' perceptions of myths, a follow-up question was investigated to determine more specific differences between male and female students. More specifically, a MANOVA was used to compare males and females on each of the 16 myths. These results are reported in Table 32. An overall multivariate difference was found between male and female students (Hotelling's  $T^2 = .050$ ,  $p < .01$ ). Follow-up univariate F tests revealed specific differences on nine (9) of the 16 myths with males believing more strongly that eight (8) of these nine (9) myths were true.

More specifically, male students tended to believe that most student ratings are nothing more than a popularity contest with the warm, friendly, and humorous instructor emerging as the winner every time than the female students did. Also, compared to female students, male students had stronger agreement on the myths that

students are not able to make accurate judgments until they have been away from the course and possibly away from the university for several years; that student ratings are both unreliable and invalid; the size, the rank of the instructor, the time of the day the class is offered, as well as the gender of the students and the instructor affect student ratings; and student ratings cannot meaningfully be used to improve instruction. Female students, on the other hand, showed more agreement with the myth that in general, students are qualified to make accurate judgments of college professors' teaching effectiveness.

Table 32

Comparison between Male and Female Students' Attitudes towards 16 Myths

Myth	Male (n=409)	Female (n=540)	F
	M (SD)	M (SD)	
Myth #1	5.29 (1.353)	5.54 (1.219)	8.809**
Myth #2	3.72 (1.490)	3.68 (1.568)	.148
Myth #3	3.54 (1.605)	3.28 (1.605)	5.326*
Myth #4	2.85 (1.549)	2.53 (1.517)	9.010**
Myth #5	2.75 (1.601)	2.28 (1.428)	20.402***
Myth #6	4.01 (1.560)	3.72 (1.571)	7.166**
Myth #7	2.82 (1.641)	2.46 (1.454)	11.680**

Table 32 (*continued*)

Comparison between Male and Female Students' Attitudes towards 16 Myths

Myth	Male (n=409)	Female (n=540)	F
	M (SD)	M (SD)	
Myth #8	3.78 (1.712)	3.41 (1.584)	10.655**
Myth #9	3.82 (1.587)	3.69 (1.586)	1.305
Myth #10	3.86 (1.596)	3.72 (1.592)	1.549
Myth #11	3.58 (1.614)	3.56 (1.628)	.021
Myth #12	3.16 (1.655)	2.69 (1.543)	10.763**
Myth #13	4.41 (1.516)	4.25 (1.574)	2.298
Myth #14	3.39 (1.548)	3.20 (1.383)	3.842
Myth #15	3.96 (1.368)	3.81 (1.372)	2.579
Myth #16	2.91 (1.694)	2.57 (1.660)	8.270**

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

*Question #6: Is there a statistically significant relationship between student and course characteristics and student ratings?*

Finally, the relationship between student and course characteristics with student ratings of teaching effectiveness was examined. Specifically, the variables of professor rank, class size, student's reason for taking the class, student gender,

student academic level, and expected grade were used as predictors of an overall teaching effectiveness rating scale. This scale was comprised of items measuring nine dimensions of teaching effectiveness. An overall effectiveness scale was used as the dependent variable for the regression analysis instead of performing nine separate analyses. The overall regression model (with all six predictors) resulted in an  $R^2$  of .095 (see Table 33). A simpler model, however, comprised of just four predictors proved to be comparable, yielding the same  $R^2$  of .095. The variables contributing in the model included professor rank, student gender, student academic level, and expected grade. In general, higher ratings were associated with full professors, female students, postgraduate students, and students expecting to earn higher grades. A descriptive summary of teaching effectiveness ratings for each of these variables is found in Table 34.

Table 33

Regression Summary of Students' Ratings and Professor, Student, and Course Characteristics

Model	Beta	$R^2$	Semi-partial	Zero-order
Full Model		.095		
Professor rank	.063		.056	.082
Reason for taking class	.015		.014	.059
Student gender	.097**		.094	.141
Student academic level	.125**		.108	.145
Class size	.029		.023	-.042
Expected grade	.227***		.221	.261

Table 33

## Regression Summary of Students' Ratings and Professor, Student, and Course Characteristics

Model	Beta	R <sup>2</sup>	Semi-partial	Zero-order
Restricted Model			.095	
Professor rank	.072 <sup>*</sup>		.071	.082
Student gender	.094 <sup>**</sup>		.093	.141
Student academic level	.116 <sup>**</sup>		.114	.145
Expected grade	.226 <sup>***</sup>		.220	.261

\*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$

R<sup>2</sup> difference of .001 was not statistically significant ( $F = .275, p = .759$ )

Table 34

## Descriptive Summary of Student Ratings of Teaching Effectiveness

Variable	M	SD
Gender		
Female	4.34	.54
Male	4.17	.62
Academic level		
Freshman	4.05	.65
Sophomore	4.30	.53
Junior	4.24	.57
Senior	4.31	.61
Postgraduate	4.45	.53

Table 34 (Continued)

## Descriptive Summary of Student Ratings of Teaching Effectiveness

Variable	M	SD
Reason for taking class		
Major requirement	4.26	.60
Major elective	4.28	.54
General ed. requirement	4.17	.56
Minor/related field	4.22	.57
General interest	4.47	.50
Expected grade		
A	4.37	.52
B	4.22	.57
C	3.91	.73
D	3.20	.65
F	3.84	1.14
Professor rank		
GTA	4.28	.63
Instructor	4.17	.56
Assistant Professor	4.29	.57
Associate Professor	4.18	.68
Full Professor	4.33	.45

## Summary

In accordance with the research questions, the relevant data analyses such as simple regression, multiple regression, and multivariate analysis of variance (MANOVA) resulted in various research findings. To illustrate, statistically significant relations were reported between teaching effectiveness in enthusiasm and breadth and professors' self-efficacy in enthusiasm and breadth, respectively. Professors' academic rank was found to be related to overall efficacy beliefs in teaching as well as efficacy beliefs in students' learning, organization of the class, rapport, group interaction, exam, and assignment. High ratings were found to be associated with full professors, female students, postgraduate students, and students expecting to earn higher grades.



## V. SUMMARY, DISCUSSION OF FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

### Discussion of Findings

This study focused on several aspects of student ratings: relation between teacher effectiveness measured by student ratings and professor's self-efficacy; relation between professor's self-efficacy, teaching effectiveness, and professor characteristics; student rating myths and student and course characteristics; and differences between female and male students as well as professors and students in terms of student rating myths. Nine hundred and sixty-eight college students and thirty-four college professors participated in the research, completing a battery of survey instruments, Student Evaluation of Educational Quality (SEEQ) and Teacher Appraisal Instrument (TAI).

Teacher self-efficacy in enthusiasm in teaching was found to predict teaching effectiveness in terms of enthusiasm. Similarly, teacher self-efficacy in breadth was related to teaching effectiveness in terms of breadth of the course as well. The higher efficacious the professors were with regard to enthusiasm and breadth of their teaching, the more effective they were in teaching that particular course. However,

neither of the remaining dimensions, self-efficacy in students' learning, organization, group interaction, rapport, exam/evaluation, assignment, nor overall teacher self-efficacy was found to be statistically significant predictors of teaching effectiveness regarding their corresponding dimensions.

In relation to the examination of relationship among professor gender, academic rank, years taught, pedagogical training; and overall teacher self-efficacy, academic rank was the only predictor reaching statistical significance. That is, overall teacher self-efficacy was related to academic rank. Accordingly, the higher the academic rank, the higher is the overall teacher self-efficacy.

Similarly, academic rank was found to be the only significant predictor of teacher self-efficacy with regard to students' learning, class organization, rapport with students, examination or evaluation, and assignment. In other words, full professors reported the highest efficacy beliefs in students' learning, organization, and exam and evaluation, while instructors reported the lowest efficacy beliefs in the relevant dimensions. Assistant professors seemed to have the highest efficacy beliefs in rapport with students and assignment, while instructors the lowest in the relevant dimensions. With the exception of overall efficacy beliefs in teaching, instructors reported the lowest efficacy beliefs in the relevant dimensions.

In terms of teacher self-efficacy in group interaction, academic rank and years taught were the two significant predictors. This is consistent with the existing literature on the relation between teaching experience and teacher self-efficacy in planning and evaluation (Benz et al., 1992). Full professors seemed to have the

highest, while instructors the lowest efficacy beliefs in group interaction.

This study also investigated the attitudes towards the student rating myths mainly with an emphasis on differences between students and professors. While both faculty and students generally believed that students are qualified to make accurate judgments of college professors' teaching effectiveness, students believed it more strongly than the professors. On the other hand, professors were more likely to discredit students' ratings as a valid and reliable source of effective teaching.

In general, both groups tended to agree that grade students received positively correlated with student ratings, so higher the grades, higher the ratings. This finding was also supported in our examination of student ratings. That is, students expecting higher grades rated their professors higher as well. Whether expecting higher grades implies that students learned due to effective teaching was beyond the scope of this study. Marsh (1984) argued that when there is correlation between course grades and students ratings as well as course grades and performance on the final exam, higher ratings might be due to more effective teaching resulting in greater learning, satisfaction with the grades bring about students' rewarding the teacher, or initial differences in student characteristics such as motivation, subject interest, and ability. In his review of research, Marsh (1984) reported grading leniency effect in experimental studies and concluded:

Consequently, it is possible that a grading leniency effect may produce some bias in student ratings, support for this suggestion is weak and the size of such an effect is likely to be insubstantial in the actual use of student ratings. (p. 741)

A third variable that might possibly contribute to the correlation between expected grades and student ratings prevents making causal conclusions between these two variables (Greenwald & Gillmore, 1997). Instructional quality, student's motivation, and student's course-specific motivation, as a possible third variable, might explain the correlation between these two variables, suggesting no concern about grades having improper influence on ratings. Greenwald and Gillmore (1997) also suggested that the students tend to attribute their unfavorable grades to poor instruction, and hence give low ratings to professors. Although giving higher grades individually does not guarantee getting high ratings of effective teaching, "if an instructor varied nothing between two course offerings other than grading policy, higher ratings would be expected in the more leniently graded course" (p. 1214).

While there are other methods to capture effective teaching such as classroom observation, self-assessment, student learning and achievement, and peer evaluation, student ratings remain the most dominant in higher education settings. The challenge for faculty is to use student ratings as informative feedback to improve their teaching. As a matter of fact, it is suggested that students provide the most essential judgmental data about the quality of teachers' teaching strategies, personal impact on learning (Chism, 1999), delivery of instruction, assessment of instruction, availability to students, and administrative requirements (Cashin, 1989).

Feedback provided from student ratings can be used to confirm and supplement teachers' self-assessment of their teaching. Marsh (1982, 1984) asserted that student ratings of teaching effectiveness are better understood by multiple

dimensions instead of a single summary of score as teaching effectiveness is a multidimensional construct. Through implementing a survey of multidimensions of teaching effectiveness, teachers and administrators can get more detailed and diagnostic feedback on how to enhance their teaching and hence their students' learning.

In addition to using a student rating instrument that was built on a multidimensional construct of teaching effectiveness, another efficient way to make the best of these ratings is to administer them in middle of the semester to enable any improvements and modifications. Usually, professors receive feedback after the semester is over and make modifications (if any) for the following semester. One problem with this approach is the fact that despite the commonalities of different classes, the dynamics of each vary. So the feedback received for that class should be most efficiently used for that particular class.

In this relevant study, while most of the professors expressed that they used student ratings to improve their teaching, some stated that they kept updated with research on teaching effectiveness, videotaped their teaching, had peer observation, attended workshops on teaching effectiveness, asked peers to observe them, and used their own teaching instruments. This indicated that their practices are in concert with the suggestions that student ratings should be complemented with other methods to measure teaching effectiveness.

### Conclusions

The following conclusions are supported by data analyses from the present study:

- 1- Relations exist between professor self-efficacy beliefs and how effectively they teach.
- 2- Relations exist between professor academic rank and professor's overall self-efficacy.
- 3- Professor's academic rank and years taught have influence upon professor self-efficacy in group interaction, students' learning, class organization, rapport, exam/evaluation, and assignment.
- 4- There are statistically significant differences between professors' and students' perceptions of student rating myths in that students had stronger perceptions that students are qualified to make accurate judgments of college professors' teaching effectiveness than the professors did.
- 5- There are statistically significant differences between professors' and students' perceptions of student rating myths in that students deemed professors' colleagues with excellent publication records and expertise better qualified to evaluate their peers' teaching effectiveness than the professors did.
- 6- There are statistically significant differences between professors' and students' perceptions of student rating myths in that professors had stronger agreement than the students that student ratings are both unreliable and invalid.
- 7- There are statistically significant differences between professors' and students' perceptions of student rating myths in that compared to professors, students more strongly agreed that student ratings on single general items are accurate measures of instructional effectiveness.

- 8- Both professors and students agree that grade students receive are positively correlated with student ratings.
- 9- Male and female students differ in their perceptions of student rating myths.
- 10- Full professors as well as female professors tend to receive higher ratings than their counterparts.
- 11- Postgraduate students tend to give higher ratings to professors than undergraduate students do.
- 12- Students expecting higher grades tend to rate their professor higher than those that are expecting lower grades.

### Recommendations

One of the limitations of this research was the small sample size of professors. Marsh (1984) states “University faculty have little or no formal training in teaching, yet find themselves in a position where their salary or even their job may depend on their classroom teaching skills. Any procedure used to evaluate teaching effectiveness would prove to be threatening and highly criticized” (p. 749). Accordingly, not many professors were willing to share students’ views on their teaching, making random sampling procedure impossible. Therefore, due to the design of this research and lack of random sampling procedures, making generalizations to the population should be taken with considerable caution.

Further research, however, could attempt to recruit more professors across different departments and study gender and departmental differences in professor

self-efficacy beliefs.

Moreover, although students taking classes from various colleges participated in this study, the students were not asked to indicate their department or college they were enrolled in. Hence, it was out of scope to examine differences in student ratings across departments. As mentioned earlier, previous research indicated statistically significant differences in student ratings across colleges. Future research could also investigate differences in student ratings across departments.

During the early stages of this research, it was intended that validity would be established through factor analysis.

Huck (2002) suggests the following for establishing the degree of construct validity:

...the test developer will typically do one or a combination of three things: (1) provide correlational evidence showing that the construct has a strong relationship with certain measured variables and a weak relationship with other variables, with the strong and weak relationships conceptually tied to the new instrument's construct in a logical manner; (2) show that certain groups obtain the higher mean scores on the new instrument than other groups, with the high- and low scoring groups being determined on logical grounds prior to the administration of the new instrument; or (3) conduct a factor analysis on scores from the new instrument. (p. 104)

However, the small sample of this research study did not lend itself to factor analyses to further examine dimensions of professor's self-efficacy beliefs and establish a solid ground for construct validity. Although the factors were established through reliability analyses and literature, future research would provide more



sufficient evidence for validity and complement the evidence yielded from this research.

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## APPENDICES

## APPENDIX A

<b>Teaching Appraisal Inventory</b>							
<b>Part A</b>							
<p>The following questionnaire is designed to help us better understand professors' attitudes towards various classroom practices. We are interested in your frank opinions. Please circle the extent to which you are confident in your current ability to successfully complete the following tasks using the scale not at all (1), very little (2), some (3), moderately (4), quite a bit (5), a great deal (6), and completely (7). Your responses will be kept confidential and will not be identified by name.</p>							
<b>HOW MUCH DO YOU THINK YOU CAN:</b>	<b>Not at all</b>	<b>Very little</b>	<b>Some</b>	<b>Moderately</b>	<b>Quite a bit</b>	<b>A great deal</b>	<b>Completely</b>
1. foster student motivation through environment and manipulations.	1	2	3	4	5	6	7
2. manage disruptive students in the class.	1	2	3	4	5	6	7
3. integrate different techniques to assess students' learning.	1	2	3	4	5	6	7
4. facilitate class discussions.	1	2	3	4	5	6	7
5. state the objectives of the class to your students.	1	2	3	4	5	6	7
6. provide your students with authentic examples to enhance their learning.	1	2	3	4	5	6	7
7. use alternative examples to further explain the subject when students are confused.	1	2	3	4	5	6	7
8. provide feedback to your students on their progress in the class.	1	2	3	4	5	6	7
9. apply new teaching methods to better meet your students' needs.	1	2	3	4	5	6	7
10. provide help to your students outside of the class period.	1	2	3	4	5	6	7
11. integrate technology in your lecture to enhance your students' learning.	1	2	3	4	5	6	7
12. keep the class on task during class periods.	1	2	3	4	5	6	7
13. effectively answer students' questions related to the class content.	1	2	3	4	5	6	7
14. create teaching and learning environment that would foster motivation for even the unmotivated students.	1	2	3	4	5	6	7
15. provide class assignments in which students collaborate with each other.	1	2	3	4	5	6	7
16. show students that you care about their achievement.	1	2	3	4	5	6	7
17. explain the course material very well.	1	2	3	4	5	6	7
18. promote students' learning.	1	2	3	4	5	6	7
19. lead students to apply their learning into novel situations.	1	2	3	4	5	6	7
20. stimulate your students' thinking.	1	2	3	4	5	6	7
21. be helpful when students have problems.	1	2	3	4	5	6	7
22. organize your lectures to facilitate student learning.	1	2	3	4	5	6	7
23. encourage students to ask questions related to the class material.	1	2	3	4	5	6	7
24. discuss the current research related to the class content.	1	2	3	4	5	6	7

	Not at all	Very little	Some	Moderately	Quite a bit	A great deal	Completely
25. present the material in a way that facilitates note taking.	1	2	3	4	5	6	7
26. establish good rapport with your students.	1	2	3	4	5	6	7
27. assess students fairly.	1	2	3	4	5	6	7
28. provide students with assignments that facilitate their understanding the material.	1	2	3	4	5	6	7
29. assign your students reading/assignments that are valuable to their learning.	1	2	3	4	5	6	7
30. maintain your enthusiasm in teaching even if the students do not seem to be interested in the material.	1	2	3	4	5	6	7
31. encourage your students to express their ideas in the class.	1	2	3	4	5	6	7
32. enhance your students' learning.	1	2	3	4	5	6	7
33. provide different points of view related to the topic when applicable.	1	2	3	4	5	6	7
34. help students develop their critical thinking.	1	2	3	4	5	6	7
35. answer students' questions clearly.	1	2	3	4	5	6	7
36. emphasize the major points in your lecture	1	2	3	4	5	6	7
37. stimulate students' interest in the subject area.	1	2	3	4	5	6	7
38. handle conflicts with students.	1	2	3	4	5	6	7
39. increase students' interest of the course you are teaching	1	2	3	4	5	6	7
40. hold students' attention during class.	1	2	3	4	5	6	7
41. implement fair evaluation to assess student learning.	1	2	3	4	5	6	7
42. conduct your class in an energetic way.	1	2	3	4	5	6	7
43. teach well overall.	1	2	3	4	5	6	7
<b>PART B</b> <b>Please respond to the following statements using the same scale provided.</b>	<b>Not at all</b>	<b>Very little</b>	<b>Some</b>	<b>Moderately</b>	<b>Quite a bit</b>	<b>A great deal</b>	<b>Completely</b>
1. I assume personal responsibility for my students' learning.	1	2	3	4	5	6	7
2. I think it is mostly the students' responsibility to learn	1	2	3	4	5	6	7
3. I tend to establish a friendly atmosphere in my classroom.	1	2	3	4	5	6	7
4. I believe there is nothing I can do to reach the low achieving students.	1	2	3	4	5	6	7
5. I can motivate even the most unmotivated students.	1	2	3	4	5	6	7
6. If a low achiever gives an incorrect response, I turn my attention to another student without waiting for the student to correct it.	1	2	3	4	5	6	7
7. No matter how effectively I teach, it is up to my students to learn.	1	2	3	4	5	6	7
8. When my students demonstrate low achievement, I question my teaching methods.	1	2	3	4	5	6	7



	Not at all	Very little	Some	Moderately	Quite a bit	A great deal	Completely
9. When my students do not perform well, it is because of their lack of ability	1	2	3	4	5	6	7
10. When my students do not perform well, it is because of their lack of motivation.	1	2	3	4	5	6	7
11. If a student gets higher scores than before, it is because I use novel teaching methods.	1	2	3	4	5	6	7
<b>PART C</b> <b>Using the same scale provided, please respond to the following statements indicating the extent to which you believe each of the following statements pertains to students in general.</b>	<b>Not at all</b>	<b>Very little</b>	<b>Some</b>	<b>Moderately</b>	<b>Quite a bit</b>	<b>A great deal</b>	<b>Completely</b>
1. In general, students are qualified to make accurate judgments of college professors' teaching effectiveness.	1	2	3	4	5	6	7
2. Professors' colleagues with excellent publication records and expertise are better qualified to evaluate their peers' teaching effectiveness.	1	2	3	4	5	6	7
3. Most student ratings are nothing more than a popularity contest with the warm, friendly, humorous instructor emerging as the winner every time.	1	2	3	4	5	6	7
4. Students are not able to make accurate judgments until they have been away from the course and possibly away from the university for several years.	1	2	3	4	5	6	7
5. Student ratings forms are both unreliable and invalid.	1	2	3	4	5	6	7
6. The size of the class affects student ratings.	1	2	3	4	5	6	7
7. The gender of the student and the gender of the instructor affect student ratings.	1	2	3	4	5	6	7
8. The time of the day the course is offered affects student ratings.	1	2	3	4	5	6	7
9. Whether students take the course as a requirement or as an elective affects their ratings.	1	2	3	4	5	6	7
10. Whether students are majors or nonmajors affects their ratings.	1	2	3	4	5	6	7
11. The level of the course (freshman, sophomore, junior, senior, graduate) affects student ratings.	1	2	3	4	5	6	7
12. The rank of the instructor (instructor, assistant professor, associate professor, professor) affects student ratings.	1	2	3	4	5	6	7
13. The grades or marks students receive in the course are highly correlated with their ratings of the course and the instructor.	1	2	3	4	5	6	7
14. There are no disciplinary differences in student ratings.	1	2	3	4	5	6	7
15. Student ratings on single general items are accurate measures of instructional effectiveness.	1	2	3	4	5	6	7
16. Student ratings cannot meaningfully be used to improve instruction.	1	2	3	4	5	6	7

**Part D-Please provide the following information.**

**College/School:**

- |   |  |
|---|--|
| <input type="checkbox"/> Agriculture                            | <input type="checkbox"/> Human Sciences      |
| <input type="checkbox"/> Architecture, Design, and Construction | <input type="checkbox"/> Liberal Arts        |
| <input type="checkbox"/> Business                               | <input type="checkbox"/> Nursing             |
| <input type="checkbox"/> Education                              | <input type="checkbox"/> Pharmacy            |
| <input type="checkbox"/> Engineering                            | <input type="checkbox"/> Sciences and Math   |
| <input type="checkbox"/> Forestry and Wildlife Sciences         | <input type="checkbox"/> Veterinary Medicine |

**Gender:**  Female  Male

**Rank:**  
 GTA  Assistant Professor  Associate Professor  
 Full Professor  Instructor

**Year(s) in Rank:** \_\_\_\_\_

**Tenure:**  tenured  untenured

**ALLOCATION OF TIME:** Please specify your official allocation of time.

Teaching	_____ %
Research	_____ %
Service	_____ %
Outreach	_____ %

**TEACHING:**

How many year(s) have you taught at college level? \_\_\_\_\_ year (s).

Which of the following approaches have you taken to improve your teaching in the past year?  
*(please check the one(s) that apply)*

- Gathered feedback from students using the university course evaluation form
- Supplemented the university form with questions tailored to your class
- Have had colleagues/peers observe and review your teaching
- Have videotaped your teaching
- Discussed your teaching with a colleague
- Have read about effective teaching strategies
- Have attended workshops regarding effective teaching
- Other, please specify: \_\_\_\_\_

How many credit hours are you teaching this semester? \_\_\_\_\_ credit hours

## APPENDIX B

### STUDENT EVALUATION OF EDUCATIONAL QUALITY (SEEQ)

**INSTRUCTIONS:** This evaluation form is intended to measure your reactions to this instructor and course. When you have finished completing the survey, please submit it to the researcher. Your responses will remain anonymous. Since the evaluations are done for research purposes, the summaries will not be given to the instructor.

Section A- As a description of this Course/Instructor, this statement is: <b>(Please circle the best response for each of the following statements, leaving a response blank only if it is clearly not relevant)</b>	Very poor	Poor	Moderate	Good	Very Good
1- You found the course intellectually challenging and stimulating.	1	2	3	4	5
2- Instructor was enthusiastic about teaching the course.	1	2	3	4	5
3- Instructor's explanations were clear.	1	2	3	4	5
4- Students were encouraged to participate in class discussions.	1	2	3	4	5
5- Instructor was friendly towards individual students.	1	2	3	4	5
6- Instructor contrasted the implications of various theories.	1	2	3	4	5
7- Feedback on examinations/graded materials was valuable.	1	2	3	4	5
8- Required reading/texts were valuable.	1	2	3	4	5
9- You have learned something, which you consider valuable.	1	2	3	4	5
10- Instructor was dynamic and energetic in conducting the course.	1	2	3	4	5
11- Course materials were well prepared and carefully explained.	1	2	3	4	5
12- Students were invited to share their ideas and knowledge.	1	2	3	4	5
13- Instructor made students feel welcome in seeking help/advice in or outside of class.	1	2	3	4	5
14- Instructor presented the background or origin of ideas/concepts developed in class.	1	2	3	4	5
15- Methods of evaluating student work were fair and appropriate.	1	2	3	4	5
16- Readings, homework, etc. contributed to appreciation and understanding of subject.	1	2	3	4	5
17- Your interest in the subject has increased as a consequence of this course.	1	2	3	4	5
18- Instructor enhanced presentations with the use of humor.	1	2	3	4	5
19- Proposed objectives agreed with those actually taught so you knew where course was going.	1	2	3	4	5
20- Students were encouraged to ask questions and were given meaningful answers.	1	2	3	4	5
21- Instructor had a genuine interest in individual students.	1	2	3	4	5
22- Instructor presented points of view other than his/her own when appropriate.	1	2	3	4	5
23- Examinations/graded materials tested course content as emphasized by the instructor.	1	2	3	4	5
24- You have learned and understood the subject materials in this course.	1	2	3	4	5

	Very poor	Poor	Moderate	Good	Very Good
25- Instructor's style of presentation held your interest during class.	1	2	3	4	5
26- Instructor gave lectures that facilitated taking notes.	1	2	3	4	5
27- Students were encouraged to express their own ideas and/or question the instructor.	1	2	3	4	5
28- Instructor was adequately accessible to students during office hours or after class.	1	2	3	4	5
29- Instructor adequately discussed current developments in the field.	1	2	3	4	5
30- How does this course compare with other courses you have had at Auburn University?	1	2	3	4	5
31- How does this instructor compare with other instructors you have had at Auburn University?	1	2	3	4	5
<b>Section B- Student and Course Characteristics</b>					
Please provide the following information.					
32- Course difficulty, relative to other courses, was: 1. Very easy...3. Medium...5.very hard.	1	2	3	4	5
33- Course workload, relative to other courses, was: 1.very light...3.medium...5.very heavy	1	2	3	4	5
34- Course pace was: 1. Too slow...3.about right...5.too fast	1	2	3	4	5
35- Hours/weeks required outside of class: 1. 0 to 2; 2. 2 to 5; 3. 5 to 7; 4. 8 to 12; 5. Over 12.	1	2	3	4	5
36. Level of interest in the subject prior to this course: 1. Very low...3. Medium...5. Very high	1	2	3	4	5
37. Overall grade point average at Auburn University 1: Below 2.5 2: 2.5 to 3.0 3: 3.0 to 3.49 4: 3.5 to 3.7 5: Above 3.7	1	2	3	4	5
38. Expected grade in the course: 1. F; 2. D; 3. C; 4. B; 5. A	1	2	3	4	5
39. Reason for taking the course:1. Major requirement; 2. Major elective; 3. General ed. requirement; 4. Minor/related field; 5. General interest only (select the best one)	1	2	3	4	5
40. Year in school: 1. freshman; 2. sophomore; 3. junior; 4. senior; 5. postgraduate	1	2	3	4	5
41. My gender is: 0=Male 1=Female	0			1	

<b>Section C-</b> Please circle the extent to which you feel about the following statements using the scale: not at all (1), very little (2), some (3), moderately (4), quite a bit (5), a great deal (6), and completely (7).	<b>Not at all</b>	<b>Very little</b>	<b>Some</b>	<b>Moderately</b>	<b>Quite a bit</b>	<b>A great deal</b>	<b>Completely</b>
1. In general, students are qualified to make accurate judgments of college professors' teaching effectiveness	1	2	3	4	5	6	7
2. Professors' colleagues with excellent publication records and expertise are better qualified to evaluate their peers' teaching effectiveness.	1	2	3	4	5	6	7
3. Most student ratings are nothing more than a popularity contest with the warm, friendly, humorous instructor emerging as the winner every time.	1	2	3	4	5	6	7
4. Students are not able to make accurate judgments until they have been away from the course and possibly away from the university for several years.	1	2	3	4	5	6	7
5. Student ratings forms are both unreliable and invalid.	1	2	3	4	5	6	7
6. The size of the class affects student ratings.	1	2	3	4	5	6	7
7. The gender of the student and the gender of the instructor affect student ratings.	1	2	3	4	5	6	7
8. The time of the day the course is offered affects student ratings.	1	2	3	4	5	6	7
9. Whether students take the course as a requirement or as an elective affects their ratings.	1	2	3	4	5	6	7
10. Whether students are majors or nonmajors affects their ratings.	1	2	3	4	5	6	7
11. The level of the course (freshman, sophomore, junior, senior, graduate) affects student ratings.	1	2	3	4	5	6	7
12. The rank of the instructor (instructor, assistant professor, associate professor, professor) affects student ratings.	1	2	3	4	5	6	7
13. The grades or marks students receive in the course are highly correlated with their ratings of the course and the instructor.	1	2	3	4	5	6	7
14. There are no disciplinary differences in student ratings.	1	2	3	4	5	6	7
15. Student ratings on single general items are accurate measures of instructional effectiveness.	1	2	3	4	5	6	7
16. Student ratings cannot meaningfully be used to improve instruction.	1	2	3	4	5	6	7